



Finacle Desktop Configuration for version 10.2.13

2nd Oct, 2013

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DISCLAIMER

This document is prepared based on the requirement for desktop configuration for Finacle 10.2.13 version presently used by the bank. Changes may be there in future as per the changes in the Finacle version or upgrade.

Version History

Ver. No.	Ver. Date	Revised By	Description	Reviewed By
1.0	02.10.2013	Kavita Sumanth M. S Renu Kumari	Finacle Desktop Setting	Rahasya Kaul, Amit Dube , Rajshekar

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1) **EINCORE**

1. Introduction

This document explains the desktop configuration and Internet Explorer settings for Finacle UBS Installation 10.2.13. This document explains Internet Explorer (version is IE8.0) Settings for Finacle Solutions.

2. Desktop Setting

Operating System: Windows 7/Windows XP

Internet Explorer: Internet Explorer 8.0

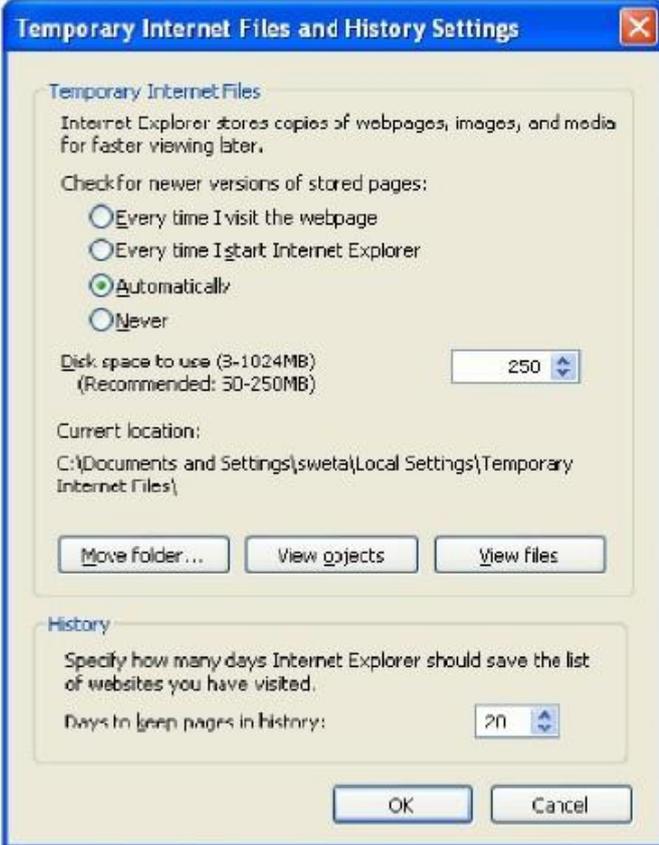
Adobe flash player: Version 10.1.85.3

Java Version: Sun JRE 1.7.0_17

Adobe Reader: Version 8.0

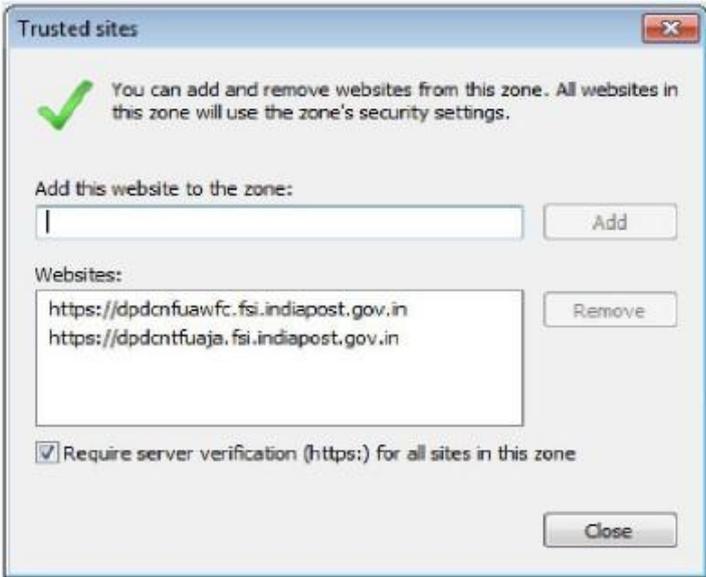
3. Finacle UBS Internet Explorer Settings.

Please follow the below Internet Explorer settings for Finacle applications.

Step	Description
<p>1.</p>	<p>→ Click on Tools → Internet Options → Settings and select automatically radio as shown below figure 1.</p>  <p>Figure 1</p>
<p>2.</p>	<p>Ensure that cache storage size is minimum 250MB. Please refer Figure 1 (step 1)</p>

Step	Description
3.	<p>Click on the Security tab and select “Local Intranet”. Click on the Default Level button as shown below figure 2.</p> <div data-bbox="325 392 1059 1171"><p>The screenshot shows the 'Internet Options' dialog box with the 'Security' tab selected. Under 'Select a zone to view or change security settings', the 'Local intranet' zone is selected and highlighted with a blue border. Below this, the 'Local intranet' section shows a description: 'This zone is for all websites that are found on your intranet.' The 'Security level for this zone' section shows a slider set to 'Medium-low'. The 'Allowed levels for this zone: All' section lists the following details for the 'Medium-low' level: '- Appropriate for websites on your local network (intranet)', '- Most content will be run without prompting you', '- Unsigned ActiveX controls will not be downloaded', and '- Same as Medium level without prompts'. At the bottom of the dialog, there are buttons for 'Custom level...', 'Default level', 'Reset all zones to default level', 'OK', 'Cancel', and 'Apply'.</p></div>

Figure 2

Step	Description
4.	<p data-bbox="341 277 1086 343">Click on the Security tab and select “Trusted Sites”. Add the website (https://dpcnswfc1.fsi.indiapost.gov.in) to zone.</p> <div data-bbox="360 404 1066 981"></div> <p data-bbox="328 1062 1126 1122">Figure 3 NOTE: Please add the URLs corresponding to the applications to be accessed.</p>

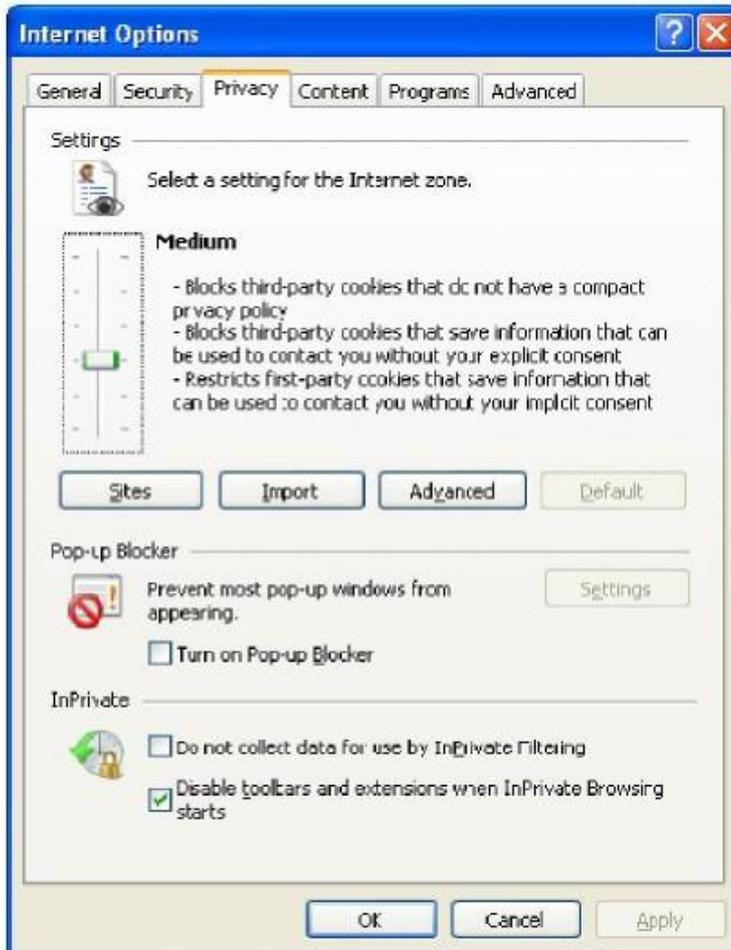
Step	Description
5.	<p>Click on the Privacy tab and click the Default Level button. Finacle needs pop-ups Facility to be enabled. Our recommendation is to enable Block pop-ups as shown in the below figure 4 and add *<bank domain name> to Allowed sites list as shown in the below figure 5.</p> <div data-bbox="327 506 1061 1461"><p>The screenshot shows the 'Internet Options' dialog box with the 'Privacy' tab selected. Under 'Settings', the 'Medium' privacy level is chosen. Below this, the 'Pop-up Blocker' section is checked, and the 'InPrivate' section has 'Disable toolbars and extensions when InPrivate Browsing starts' checked. The 'Default' button is highlighted.</p></div>

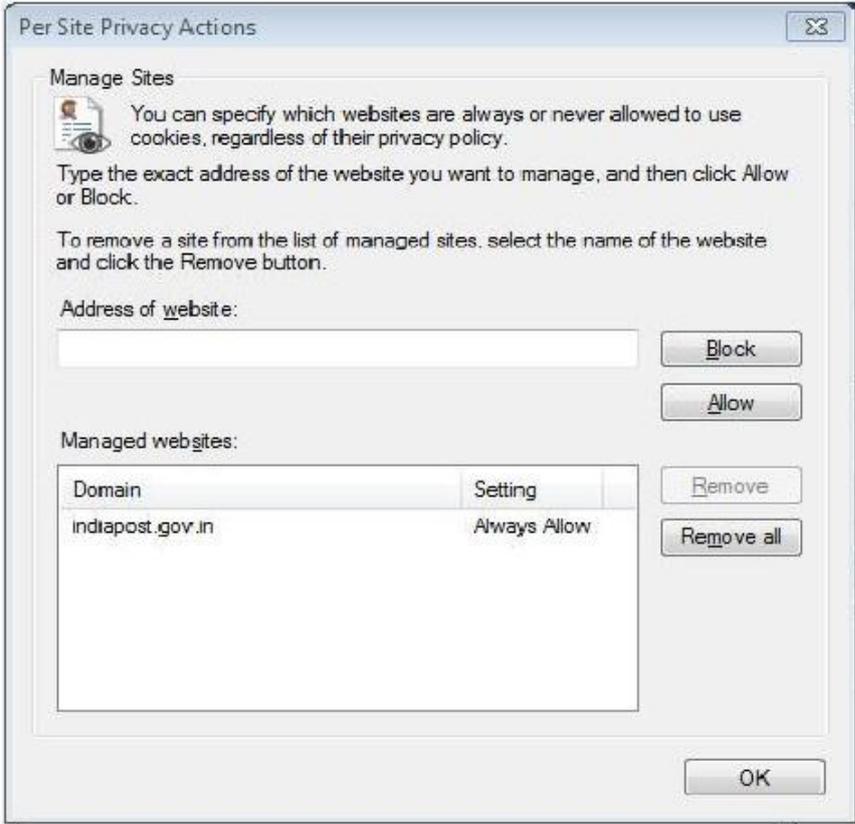
Figure 4

Step	Description
	<p>The screenshot shows the 'Pop-up Blocker Settings' dialog box. At the top, it states 'Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below.' Below this is a text input field for 'Address of website to allow:' with an 'Add' button. A list of 'Allowed sites:' contains 'indiaepool.gov.in', which is highlighted. To the right of the list are 'Remove' and 'Remove all...' buttons. The 'Notifications and blocking level' section has two checked checkboxes: 'Play a sound when a pop-up is blocked' and 'Show notification Bar when a pop-up is blocked'. The 'Blocking level' dropdown is set to 'Medium: Block most automatic pop-ups'. At the bottom, there is a 'Learn more about Pop-up Blocking' link and a 'Close' button.</p>

Figure 5

Step	Description
6.	<p>Please set the below Privacy settings.</p> <p>Move the slider bar to the very bottom to Accept All Cookies (Please refer figure 6) or</p> <ol style="list-style-type: none"> 1. Click on Sites. 2. Type *.<domain name> in the Address of Web site box. Example: bankdomain.com 3. Click on Allow and make sure you see *.<domain name> with the Always Allow setting in the Managed Web Sites box as shown in figure 7.



Step	Description
	 <p data-bbox="327 1227 419 1261">Figure 7</p>

Step	Description
7.	<p>Please perform this step only when Proxy server is configured. Click on the Connections tab and LAN Settings. If proxy is enabled, then add entry for *.<domain name> in “Do not use proxy” box. Please specify the bank URL here example *.bankdomain.com. Please refer below figure 8.</p> <div data-bbox="427 472 1241 1244"><p>The screenshot shows the 'Proxy Settings' dialog box. It has two main sections: 'Servers' and 'Exceptions'. The 'Servers' section contains a table with columns 'Type', 'Proxy address to use', and 'Port'. There are four rows: HTTP, Secure, FTP, and Socks. Each row has a text input field for the proxy address and a spinner control for the port. Below this is a checkbox labeled 'Use the same proxy server for all protocols'. The 'Exceptions' section has a text label 'Do not use proxy server for addresses beginning with:' followed by a list box containing the entry '*.indiapost.gov.in'. Below the list box is the instruction 'Use semicolons (;) to separate entries.' At the bottom of the dialog are 'OK' and 'Cancel' buttons.</p></div>

Figure 8

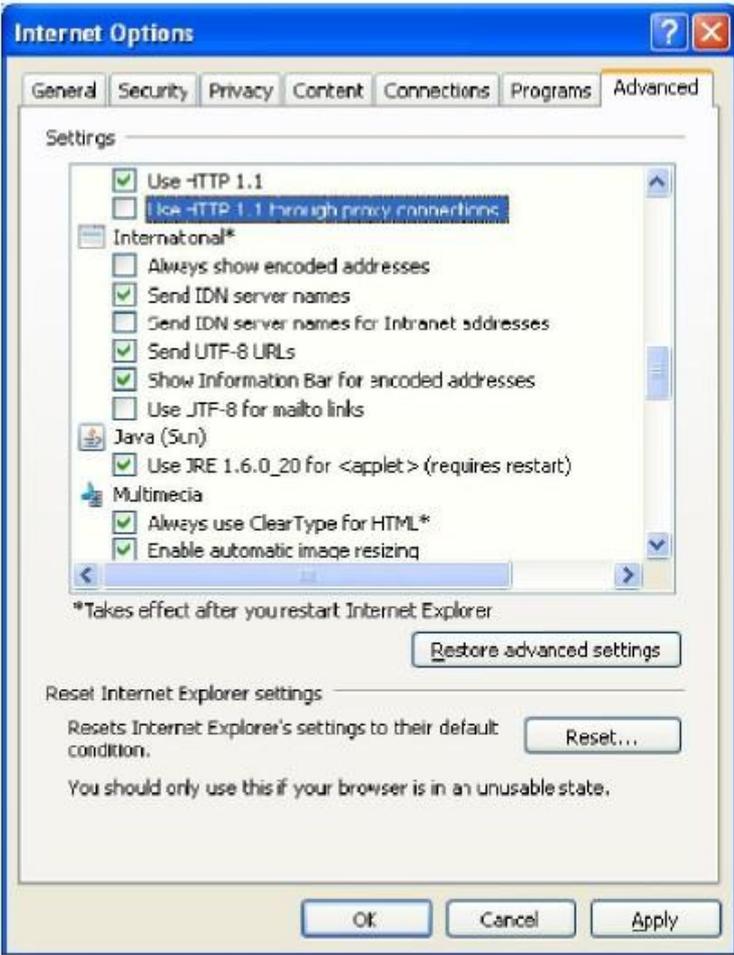
Step	Description
8.	<p>Click on Advanced tab and select the following settings (if already not selected)</p> <ol style="list-style-type: none">1. "Use HTTP 1.1" setting under HTTP 1.1 settings (please refer figure 9 below)2. "Use JRE xxx" under Java(Sun) (Please refer figure 9)3. "Use SSL 2.0" and "Use SSL 3.0" under Security. Please refer figure 10.  <p>The screenshot shows the 'Internet Options' dialog box with the 'Advanced' tab selected. The 'Settings' list includes: 'Use HTTP 1.1' (checked), 'Use HTTP 1.1 through proxy connections' (unchecked), 'International*' (expanded), 'Always show encoded addresses' (unchecked), 'Send IDN server names' (checked), 'Send IDN server names for Intranet addresses' (unchecked), 'Send UTF-8 URLs' (checked), 'Show Information Bar for encoded addresses' (checked), 'Use UTF-8 for mailto links' (unchecked), 'Java (Sun)' (expanded), 'Use JRE 1.6.0_20 for <applet> (requires restart)' (checked), 'Multimedia' (expanded), 'Always use ClearType for HTML*' (checked), and 'Enable automatic image resizing' (checked). A note at the bottom states '*Takes effect after you restart Internet Explorer'. Buttons for 'Restore advanced settings', 'Reset...', 'OK', 'Cancel', and 'Apply' are visible.</p>

Figure 9

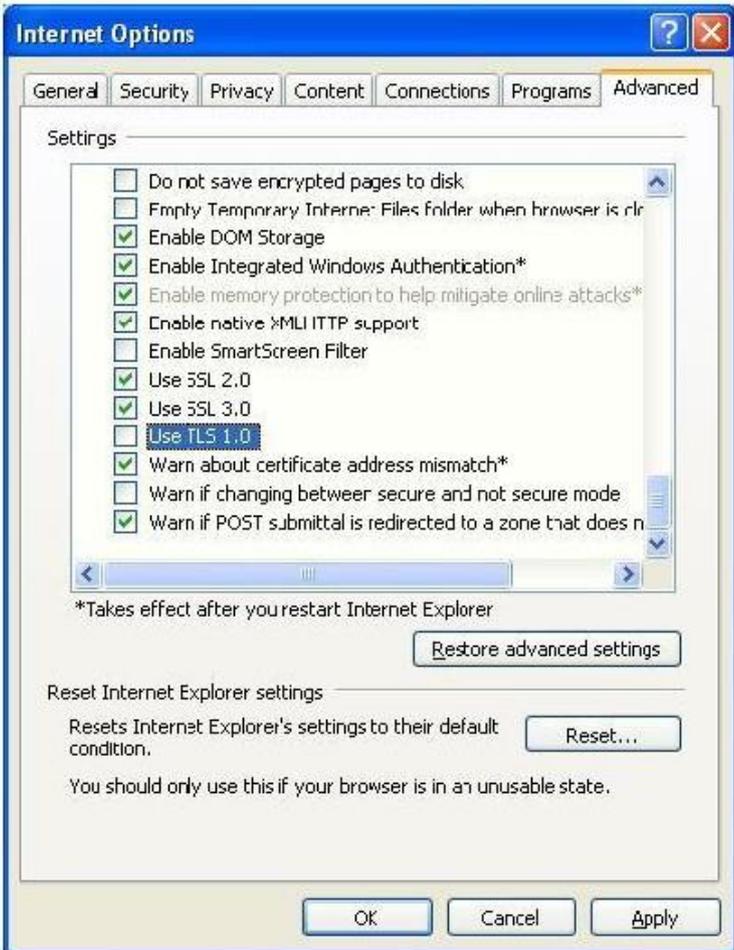
Step	Description
9.	 <p>The screenshot shows the 'Internet Options' dialog box with the 'Advanced' tab selected. The 'Settings' list includes several options, with 'Use TLS 1.0' checked and highlighted. Other checked options include 'Enable DOM Storage', 'Enable Integrated Windows Authentication*', 'Enable memory protection to help mitigate online attacks*', 'Enable native XML HTTP support', 'Use SSL 2.0', 'Use SSL 3.0', 'Warn about certificate address mismatch*', and 'Warn if POST submittal is redirected to a zone that does n'. Unchecked options include 'Do not save encrypted pages to disk', 'Empty Temporary Internet Files folder when browser is closed', 'Enable SmartScreen Filter', and 'Warn if changing between secure and not secure mode'. Below the list, there is a note '*Takes effect after you restart Internet Explorer', a 'Restore advanced settings' button, and a 'Reset Internet Explorer settings' section with a 'Reset...' button and a warning: 'You should only use this if your browser is in an unusable state.' At the bottom are 'OK', 'Cancel', and 'Apply' buttons.</p>

Figure 10

Step	Description
10.	<p>Locale settings in browser: Click on Tools → Internet Options → Languages ... The default language must be en_us as shown below figure 11.</p> <div data-bbox="327 401 981 1120"></div>

Figure 11

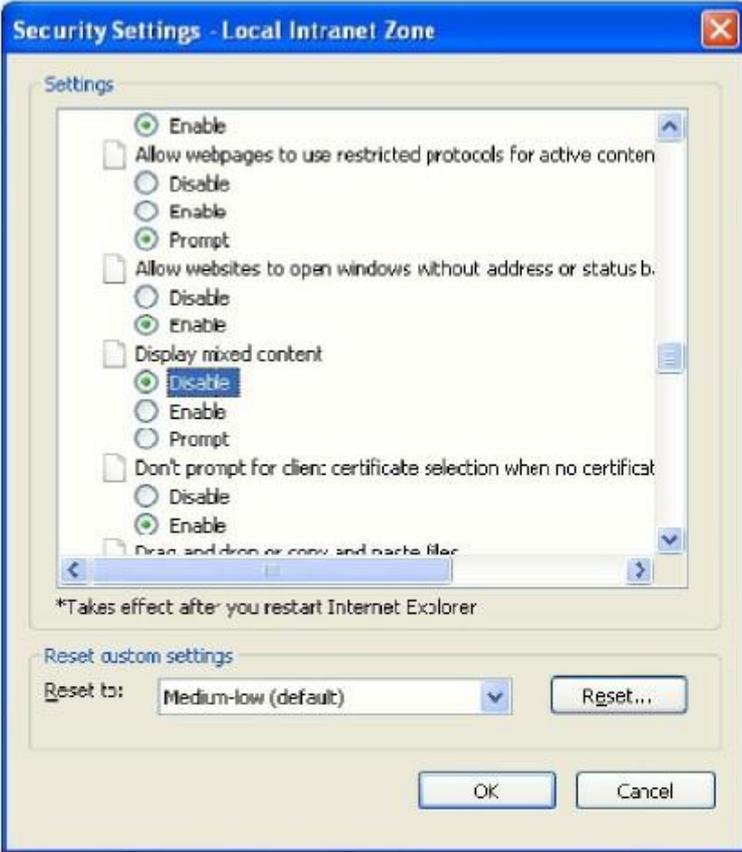
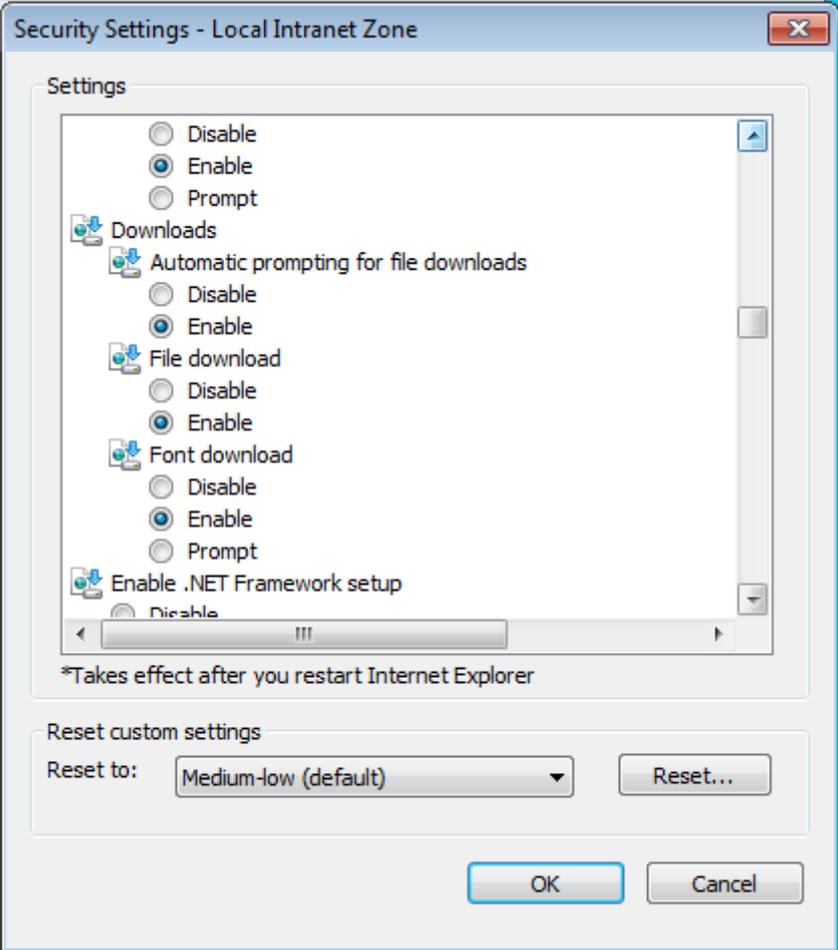
Step	Description → → → →
11.	<p>Go to ToolsInternet OptionsSecurityLocal InternetCustom Level Miscellaneous Display Mixed Content Disable should be checked as shown below figure 12.</p>  <p>The screenshot shows the 'Security Settings - Local Intranet Zone' dialog box. Under the 'Settings' section, the 'Display mixed content' option is selected with the 'Disable' radio button. Other settings include 'Allow webpages to use restricted protocols for active content' (Enable), 'Allow websites to open windows without address or status bar' (Enable), and 'Don't prompt for client certificate selection when no certificate' (Enable). At the bottom, there is a 'Reset custom settings' section with a dropdown menu set to 'Medium-low (default)' and 'Reset...', 'OK', and 'Cancel' buttons.</p>

Figure 12

Steps	Description
12	<p>Go to ToolsInternet OptionsSecurityLocal InternetCustom Level. Downloads->Automatic Prompting for file downloads enabled & File download Enabled as shown in figure below:</p>  <p>The screenshot shows the 'Security Settings - Local Intranet Zone' dialog box. Under the 'Settings' section, the 'Downloads' folder is expanded. The following settings are visible and set to 'Enable':</p> <ul style="list-style-type: none"> Automatic prompting for file downloads File download Font download Enable .NET Framework setup <p>Other options like 'Disable', 'Prompt', and 'Disable' are also visible but not selected. A note at the bottom of the dialog reads: '*Takes effect after you restart Internet Explorer'. At the bottom of the dialog, there are 'OK' and 'Cancel' buttons, and a 'Reset custom settings' section with a dropdown menu set to 'Medium-low (default)' and a 'Reset...' button.</p>

Step	Description
13.	<p>Go to Tools Internet Options Security Local Internet Custom Level Miscellaneous Active X Controls and Plugins “Run ActiveX controls and plug-ins” should be enabled.</p>  <p>The screenshot shows the 'Security Settings - Local Intranet Zone' dialog box. Under the 'Settings' section, the following options are visible:</p> <ul style="list-style-type: none"> <input checked="" type="radio"/> Disable <input type="radio"/> Enable Run ActiveX controls and plug-ins <ul style="list-style-type: none"> <input type="radio"/> Administrator approved <input type="radio"/> Disable <input checked="" type="radio"/> Enable <input type="radio"/> Prompt Script ActiveX controls marked safe for scripting <ul style="list-style-type: none"> <input type="radio"/> Disable <input checked="" type="radio"/> Enable <input type="radio"/> Prompt Downloads <ul style="list-style-type: none"> <input type="radio"/> Automatic prompting for file downloads <input type="radio"/> Disable <input checked="" type="radio"/> Enable <p>At the bottom, there is a 'Reset custom settings' section with a dropdown menu set to 'Medium-low (default)' and a 'Reset...' button. 'OK' and 'Cancel' buttons are at the very bottom.</p>

Figure 13

Step	Description
14.	<p>On The same page “Download signed ActiveX controls” and “Download unsigned ActiveX controls” should be enabled.</p>  <p>The screenshot shows the 'Security Settings - Local Intranet Zone' dialog box. Under the 'Settings' section, the following options are visible:</p> <ul style="list-style-type: none">Binary and script behaviors: <input type="radio"/> Administrator approved, <input type="radio"/> Disable, <input checked="" type="radio"/> EnableDisplay video and animation on a webpage that does not use...: <input checked="" type="radio"/> Disable, <input type="radio"/> EnableDownload signed ActiveX controls: <input type="radio"/> Disable, <input checked="" type="radio"/> Enable, <input type="radio"/> PromptDownload unsigned ActiveX controls: <input type="radio"/> Disable, <input checked="" type="radio"/> Enable, <input type="radio"/> PromptInitialize and control ActiveX controls not marked as safe for e...: <input type="radio"/> Disable, <input type="radio"/> Enable, <input type="radio"/> Prompt <p>At the bottom, there is a 'Reset custom settings' section with a 'Reset to:' dropdown menu set to 'Medium-low (default)' and a 'Reset...' button. 'OK' and 'Cancel' buttons are at the bottom right.</p>

Figure 14

Step	Description
15.	<p>On the same page “Allow Programmatic clipboard access” should be enabled. Press OK.</p> <div data-bbox="327 457 1070 1305"><p>The screenshot shows the 'Security Settings - Local Intranet Zone' dialog box. Under the 'Scripting' section, the following options are listed with radio buttons: 'Active scripting' (Enable is selected), 'Allow Programmatic clipboard access' (Enable is selected), 'Allow status bar updates via script' (Enable is selected), and 'Allow websites to prompt for information using scripted windows' (Enable is selected). The 'Enable VCC filter' option is also visible at the bottom. Below the settings list, there is a note: '*Takes effect after you restart Internet Explorer'. At the bottom of the dialog, there are 'Reset custom settings' options, including a dropdown menu set to 'Medium-low (default)' and a 'Reset...' button. 'OK' and 'Cancel' buttons are at the very bottom.</p></div>

Figure 15

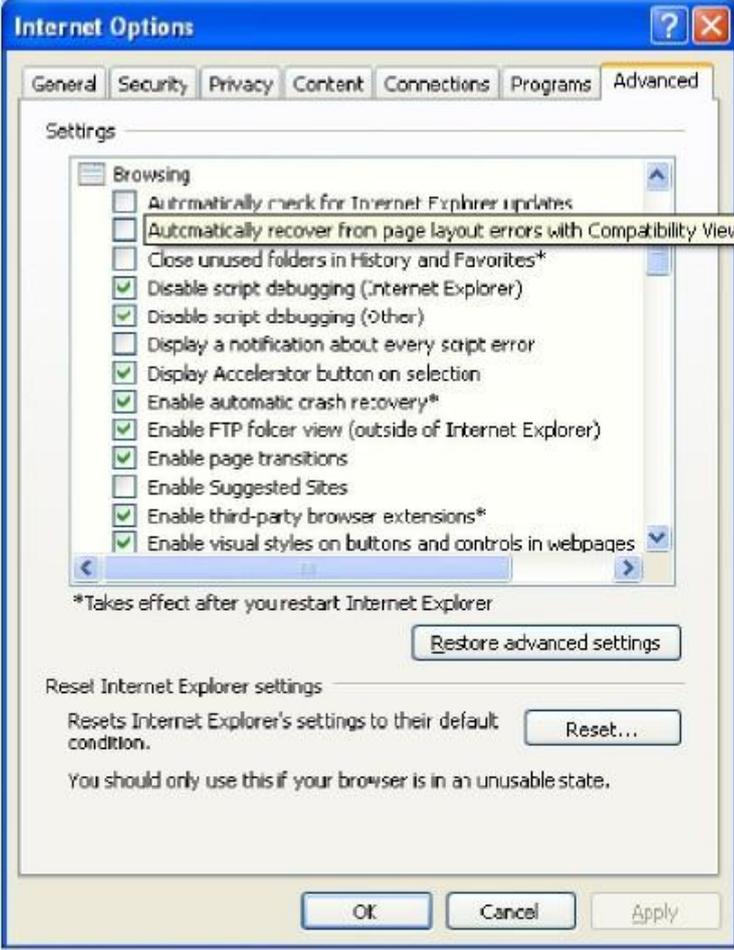
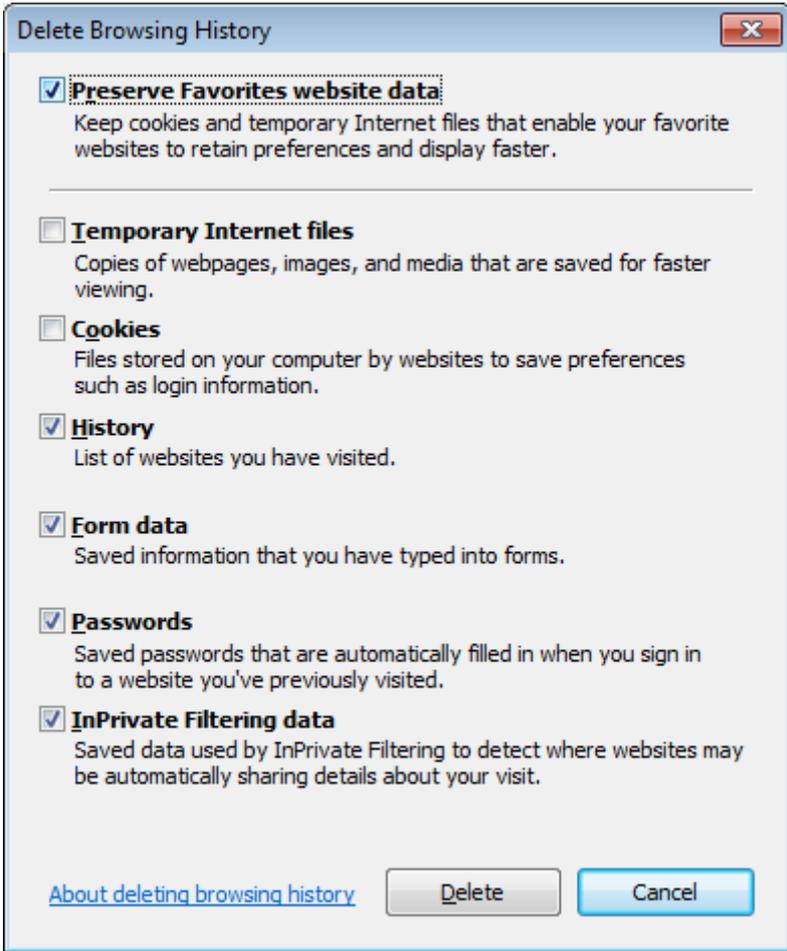
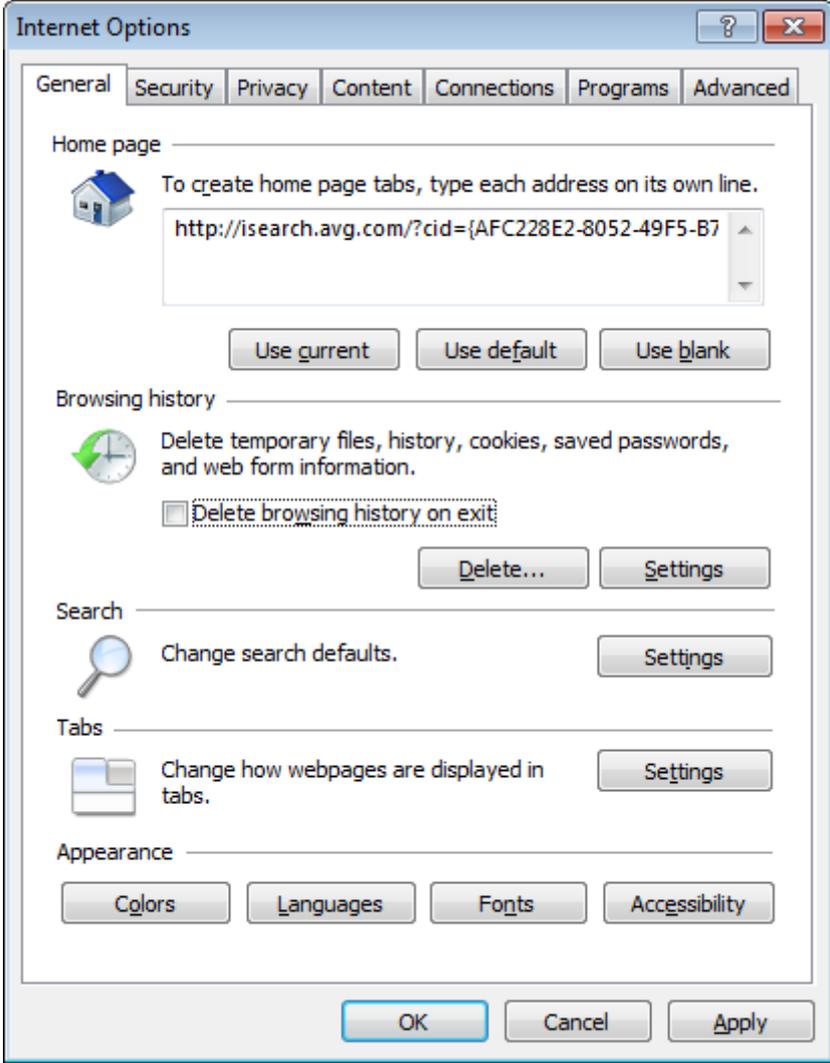
Step	Description
<p>16.</p>	<p>Go to Tools> Internet Options >> Advanced > Browsing> Display notification about every script error – Should be unchecked as shown below figure 16.</p>  <p>The screenshot shows the 'Internet Options' dialog box with the 'Advanced' tab selected. Under the 'Browsing' section, the checkbox for 'Display a notification about every script error' is unchecked. Other options like 'Disable script debugging (Internet Explorer)' and 'Enable automatic crash recovery*' are checked. At the bottom of the dialog, there are 'OK', 'Cancel', and 'Apply' buttons.</p>
	<p>Click on Apply and then OK.</p>

Figure 16

Step	Description
17.	<p data-bbox="359 287 957 353"> Click on Tools → Compatibility View Settings → Add *<bank domain name>.Press close </p> <div data-bbox="363 401 1273 1230" style="border: 1px solid gray; padding: 10px;"> </div> <p data-bbox="327 1327 422 1351">Figure 17</p>

Steps	Description
18	<p data-bbox="379 587 762 616">Click on Tool -> Internet options -></p> <div data-bbox="379 647 1166 1598"><p data-bbox="389 660 651 689">Delete Browsing History</p><ul data-bbox="416 721 1123 1439" style="list-style-type: none"><input checked="" type="checkbox"/> Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.<input type="checkbox"/> Temporary Internet files Copies of webpages, images, and media that are saved for faster viewing.<input type="checkbox"/> Cookies Files stored on your computer by websites to save preferences such as login information.<input checked="" type="checkbox"/> History List of websites you have visited.<input checked="" type="checkbox"/> Form data Saved information that you have typed into forms.<input checked="" type="checkbox"/> Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.<input checked="" type="checkbox"/> InPrivate Filtering data Saved data used by InPrivate Filtering to detect where websites may be automatically sharing details about your visit.<p data-bbox="424 1524 735 1554">About deleting browsing history</p><p data-bbox="815 1524 884 1554">Delete</p><p data-bbox="1007 1524 1075 1554">Cancel</p></div>

Steps	Description
19	<p>Click on Tool -> Internet options -> General -> uncheck browsing history on exit</p>  <p>The screenshot shows the 'Internet Options' dialog box with the 'General' tab selected. Under the 'Browsing history' section, the checkbox 'Delete browsing history on exit' is unchecked. Other visible options include 'Home page' (http://isearch.avg.com/?cid={AFC228E2-8052-49F5-B7}), 'Search', 'Tabs', and 'Appearance'.</p>

Step	Description
20.	Click on View Encoding and select Unicode (UTF-8) as shown in the below Figure 19.

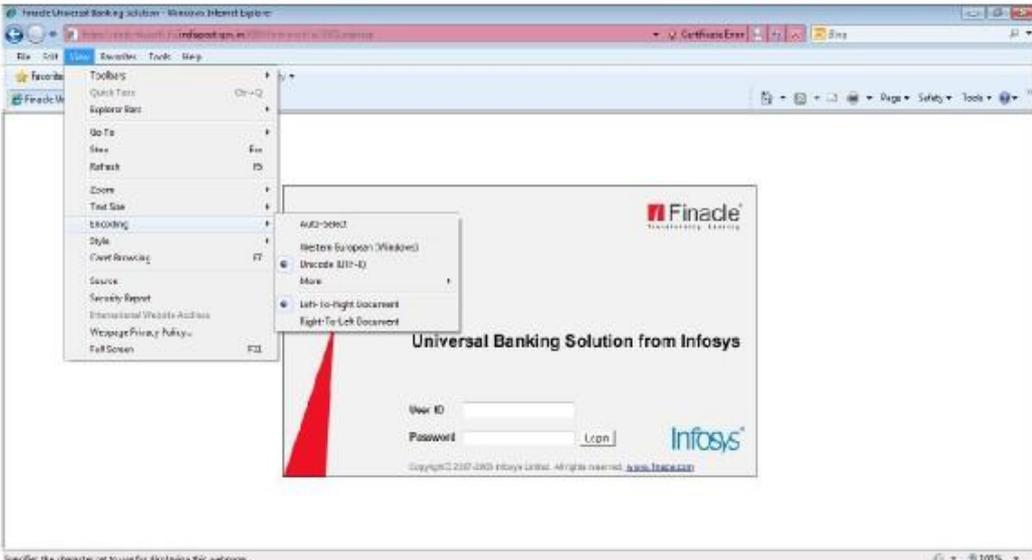


Figure 19

21.

→
Click on File → Page Setup and delete contents of Header and Footer. Press OK.

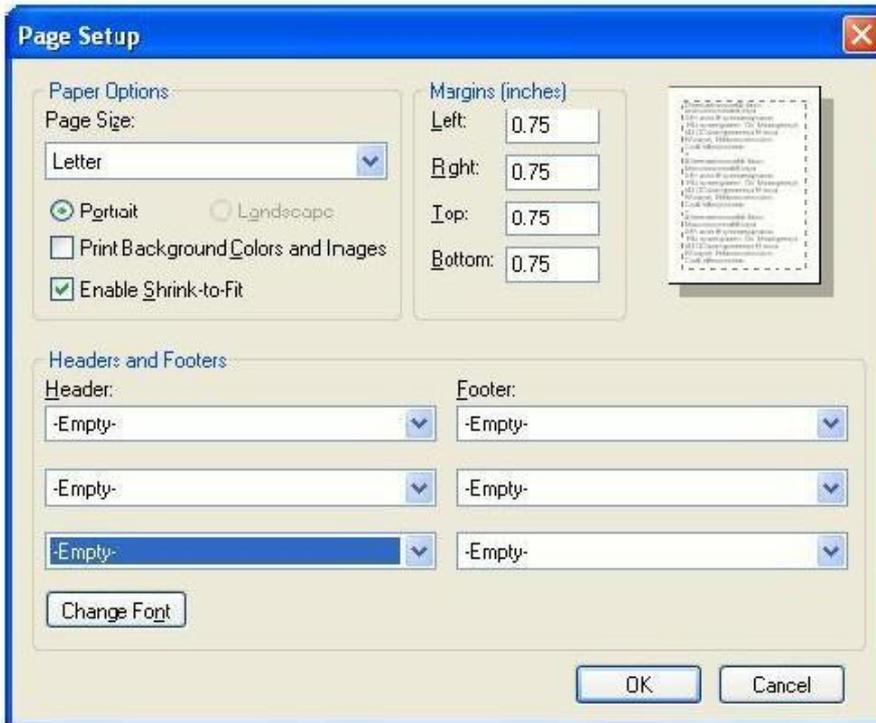


Figure20

22. **Ensure Adobe flash player being installed with proper version by visiting**
 →
Tools → Manage Add Ons

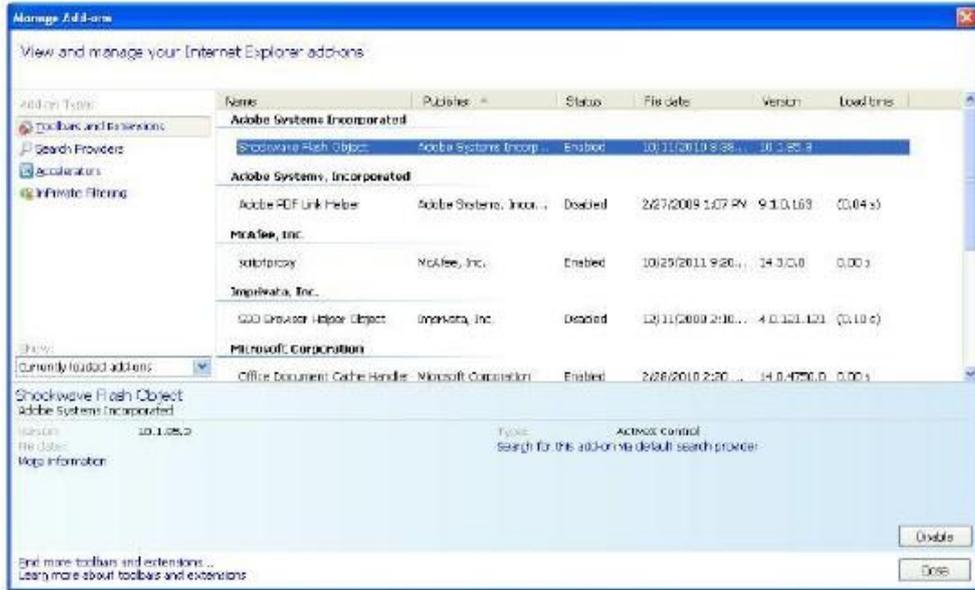


Figure 21

- → → → →
23. **Control Panel Program Java Console Advanced Java Plug-in**
Uncheck Enable the next generation java plugin and restart the IE

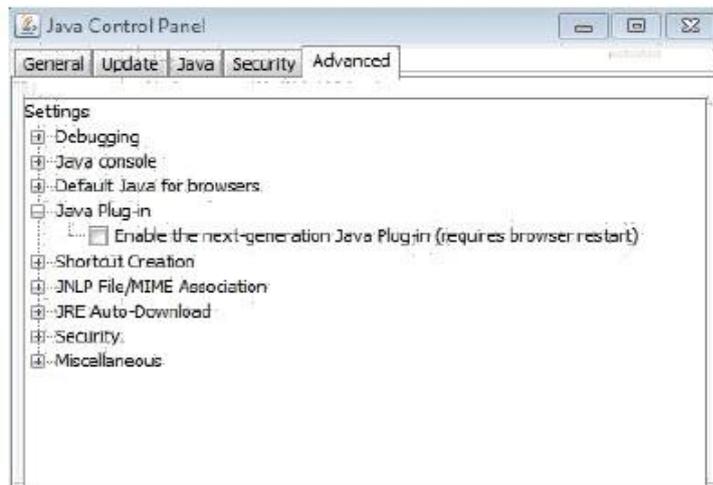


Figure 22

4. Set up specific To Training Desktop.

After the above setting are done, the application URL has to be saved under Tools Internet Options Home Page Link

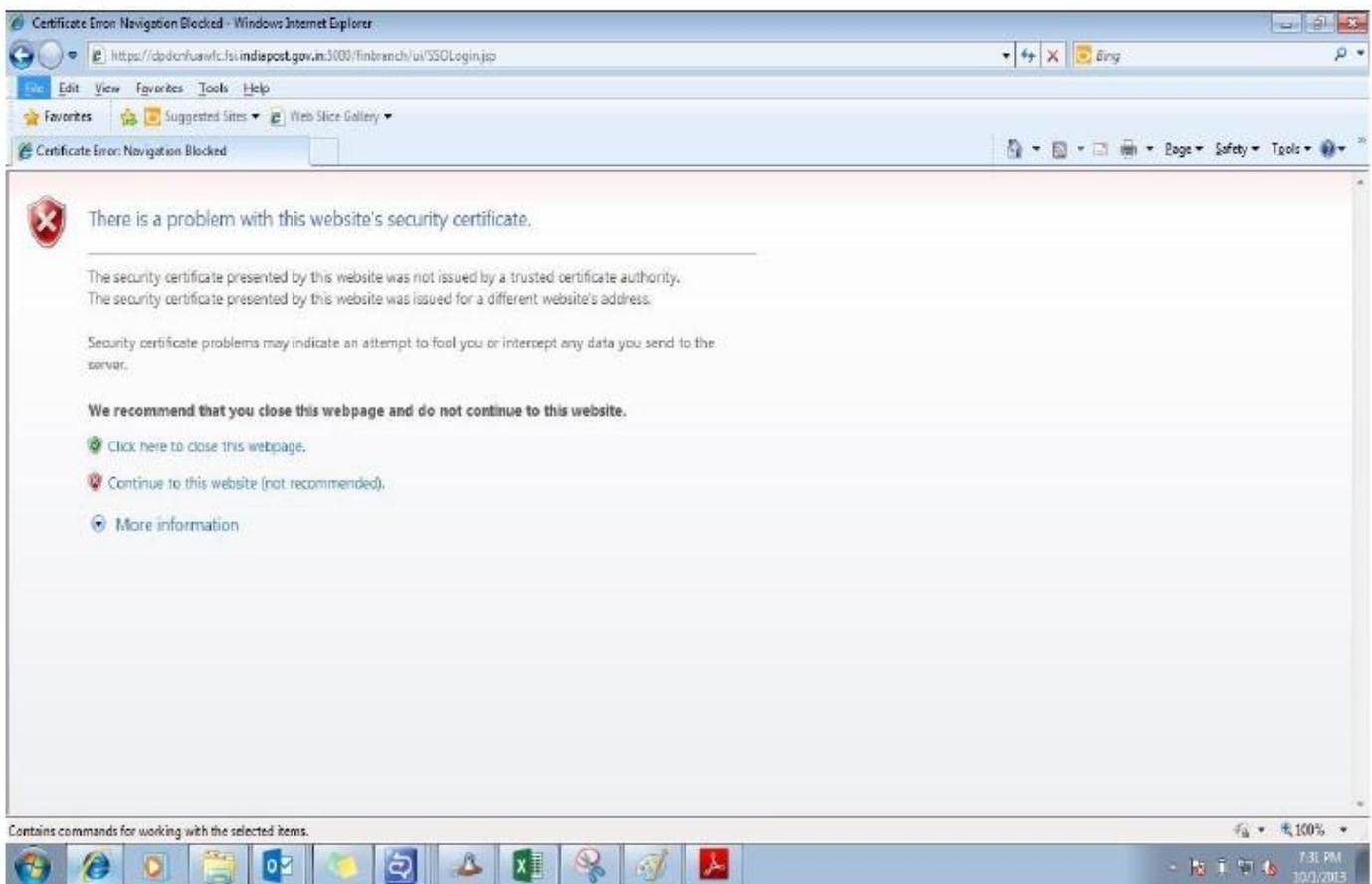
The URL is <https://dpdcnfsfwfc1.fsi.indiapost.gov.in:12005/finbranch/ui/SSOLogin.jsp>

Home Page can be set as the application to be accessed.

For first time login, Certificate needs to be installed.

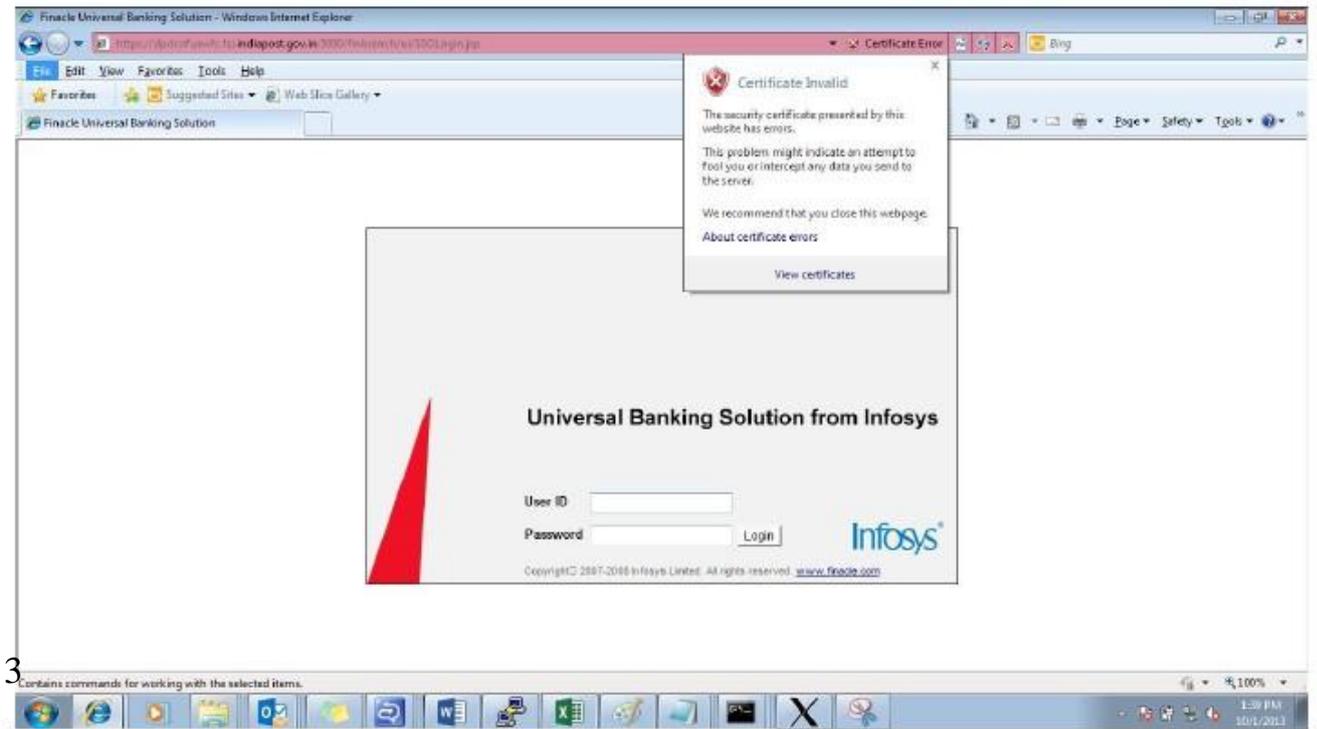
5.Installing Certificate

1. Click “Continue to this website”.





2. Please click on the certificate error → Click View Certificate



4. Click Next



5. Click Next



6. Click Next



7. If you receive any security warning then click yes.

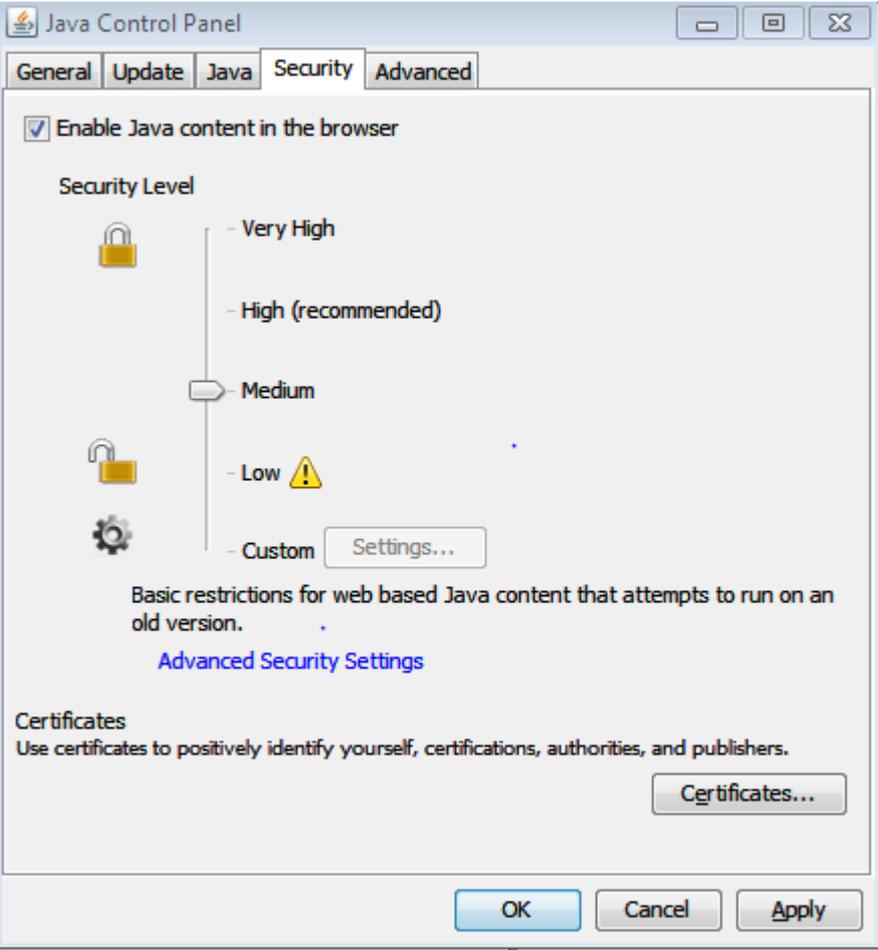
8. Click "OK"

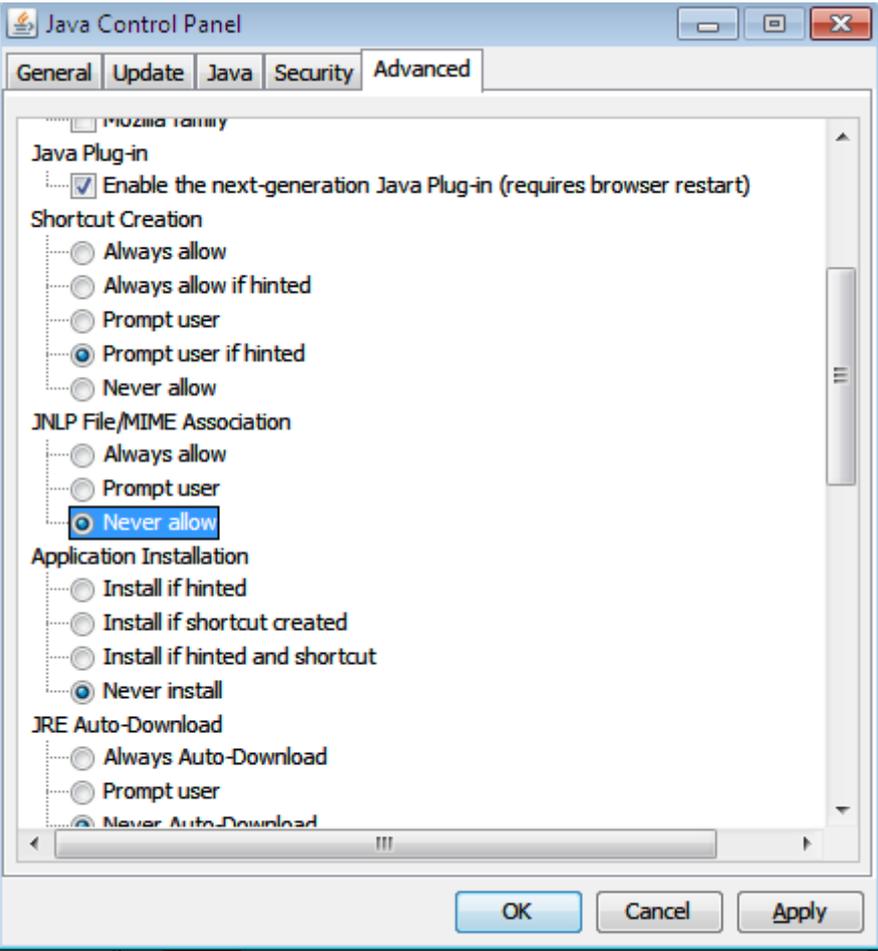


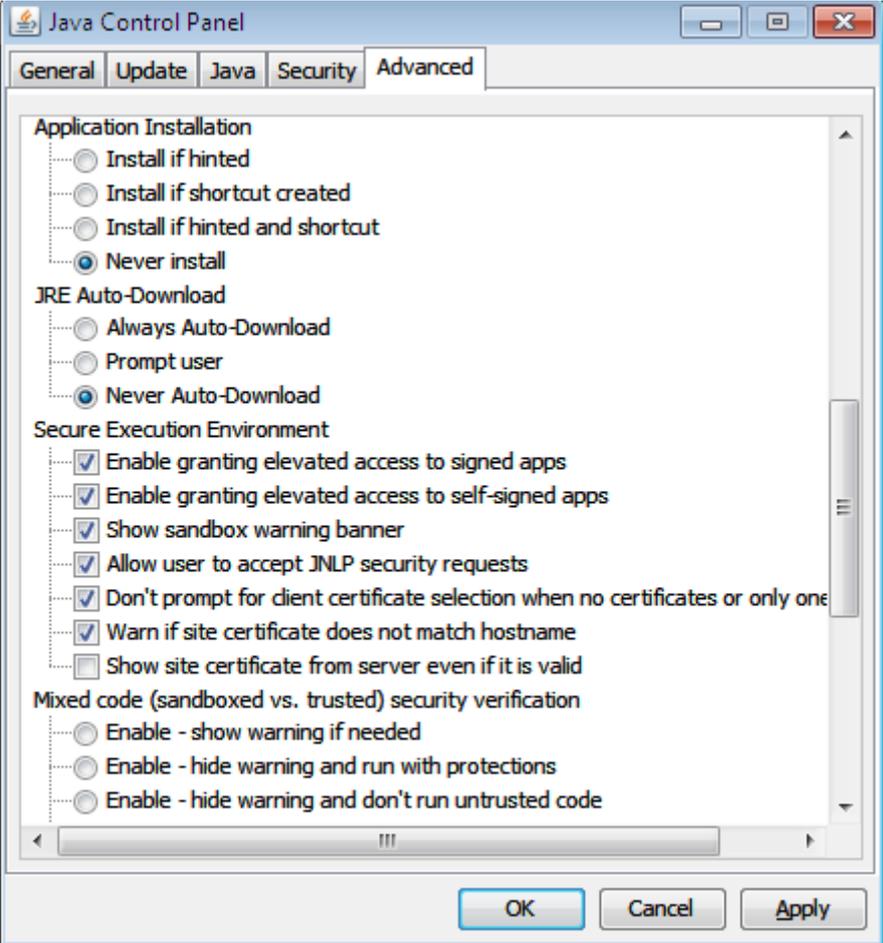
Finacle e-banking Desktop requirements

ItemVersion		Company	Mandatory / Optional	Purpose	Impacted Products	Location	Licensed(L)/Freeware(F)	Com
Client Side Softwares								
ClientSP2/Windows Desktops OSVista/Windows 7	Windows XP	Microsoft	Mandatory	OS on end user desktops	eBanking	Client Desktop	L	
Internet Explorer	8.0,9.0	Microsoft	Optional	Browser	eBanking	Client Desktop	F	
Safari	5	Safari	Optional	Browser	eBanking	Client Desktop	F	
Firefox	12,13	Mozilla	Optional	Browser	eBanking	Client Desktop	F	
Chrome	19,20	Apple	Optional	Browser	eBanking	Client Desktop	F	
JRE	1.6	Oracle	Mandatory	Java based application, requires JRE to be installed	eBanking	Client Desktop	F	

6. JAVA Control Panel Settings

Steps	Description
1	<p data-bbox="368 643 1315 701">Go to Start .In run type Java Control Panel and Enter. Under Control panel ->Select java ->Right click -> Select properties -> Security tab->Enable Java content in browser</p> 

Steps	Description
2	<p>Go to Start .In run type Java Control Panel and Enter.Under Control panel ->Select java ->Right click -> Select properties -> Advance tab</p>  <p>The screenshot shows the Java Control Panel window with the 'Advanced' tab selected. The 'JNLP File/MIME Association' section has the 'Never allow' radio button selected. Other sections include 'Java Plug-in', 'Shortcut Creation', 'Application Installation', and 'JRE Auto-Download'.</p>

Steps	Description
3	<p data-bbox="379 523 1398 579">Go to Start .In run type Java Control Panel and Enter.Under Control panel ->Select java ->Right click -> Select properties -> Advance tab</p> 

Steps	Description
4	<p>Go to Start .In run type Java Control Panel and Enter.Under Control panel ->Select java ->Right click -> Select properties -> Advance tab</p>