Finacle Desktop Configuration for version 10.2.13

2nd Oct, 2013

YOUR INNOVATION PARTNER

DISCLAIMER

This document is prepared based on the requirement for desktop configuration for Finacle 10.2.13 version presently used by the bank. Changes may be there in future as per the changes in the Finacle version or upgrade.

Version History

Ver. No.	Ver. Date	Revised By	Description	Reviewed By
1.0	02.10.2013	Kavita Sumanth M. S Renu Kumari	Finacle Desktop Setting	Rahasya Kaul, Amit Dube , Rajshekar

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1) FINCORE

1. Introduction

This document explains the desktop configuration and Internet Explorer settings for Finacle UBS Installation 10.2.13. This document explains Internet Explorer (version is IE8.0) Settings for Finacle Solutions.

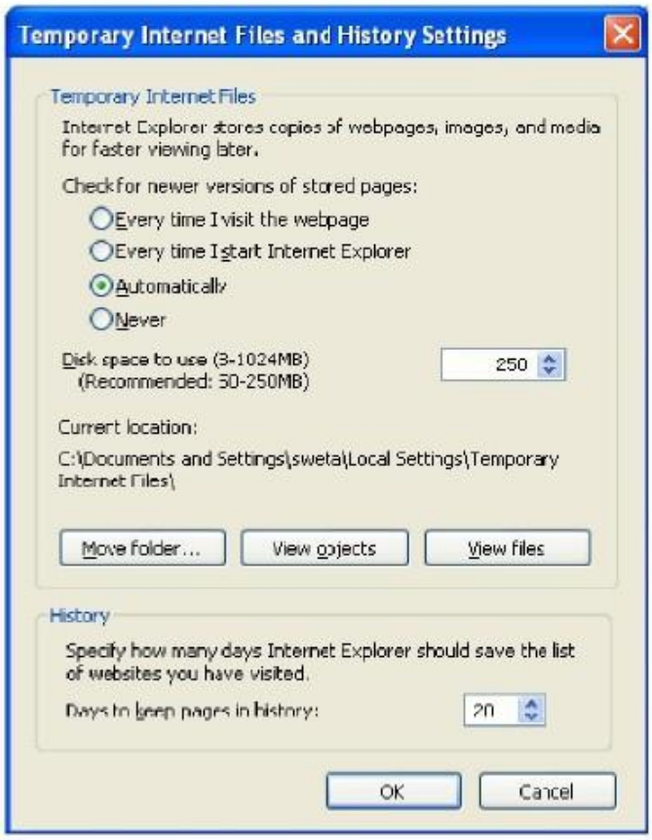
2. Desktop Setting

Operating System: Windows 7/Windows XP
Internet Explorer: Internet Explorer 8.0

Adobe flash player: Version 10.1.85.3
Java Version: Sun JRE 1.7.0_17
Adobe Reader: Version 8.0

3. Finacle UBS Internet Explorer Settings.

Please follow the below Internet Explorer settings for Finacle applications.

Step	Description
1.	**Click on Tools → Internet Options → Settings and select automatically radio as shown below figure 1.**  Figure 1
2.	**Ensure that cache storage size is minimum 250MB. Please refer Figure 1 (step 1)**

Step	Description
3.	**Click on the Security tab and select "Local Intranet". Click on the Default Level button as shown below figure 2.**

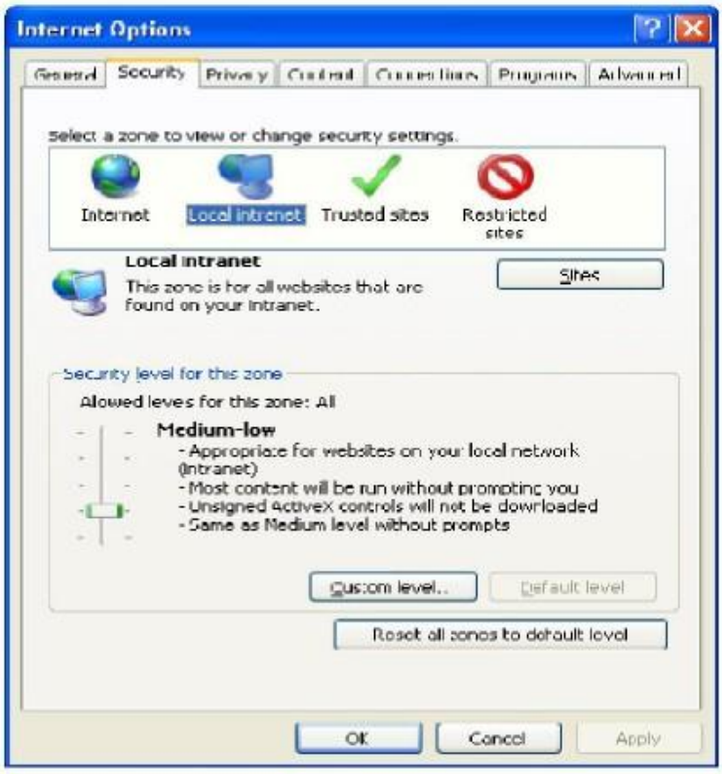


Figure 2

Step	Description
4.	**Click on the Security tab and select "Trusted Sites". Add the website (https://dpdcnsfswfc1.fsi.indiapost.gov.in) to zone.**

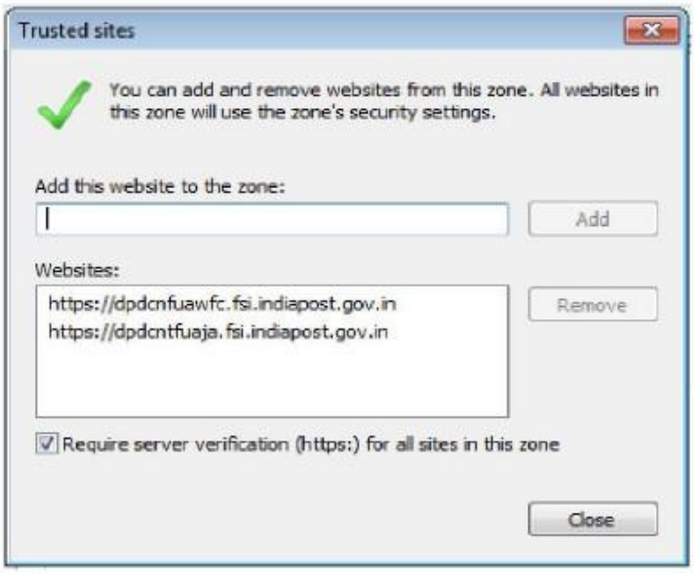


Figure 3
NOTE: Please add the URLs corresponding to the applications to be accessed.

Step	Description
5.	**Click on the Privacy tab and click the Default Level button. Finacle needs pop-ups Facility to be enabled. Our recommendation is to enable Block pop-ups as shown in the below figure 4 and add *<bank domain name> to Allowed sites list as shown in the below figure 5.**

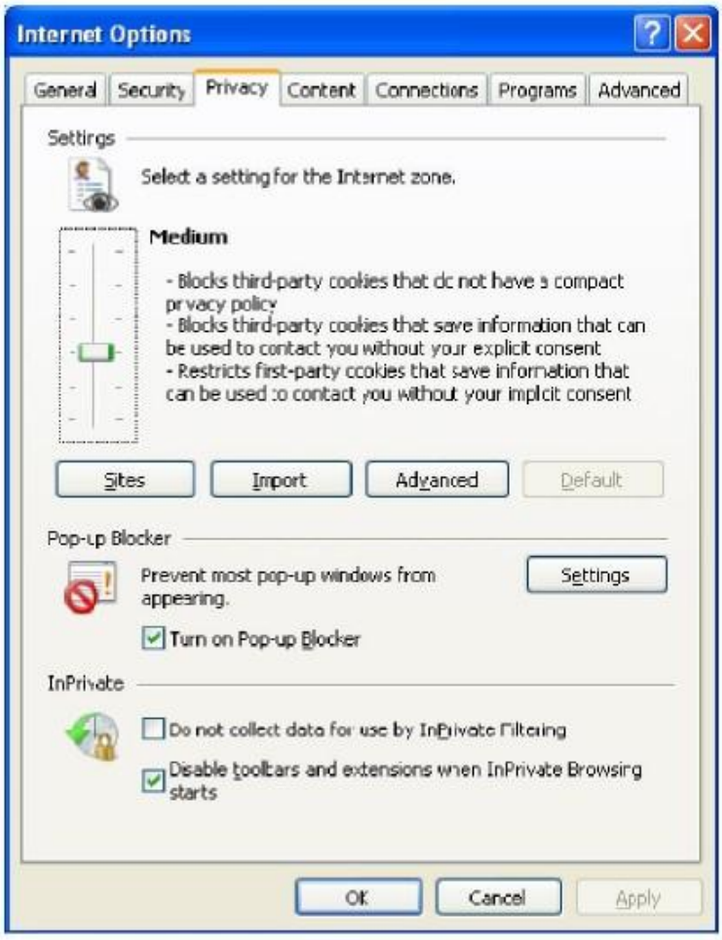
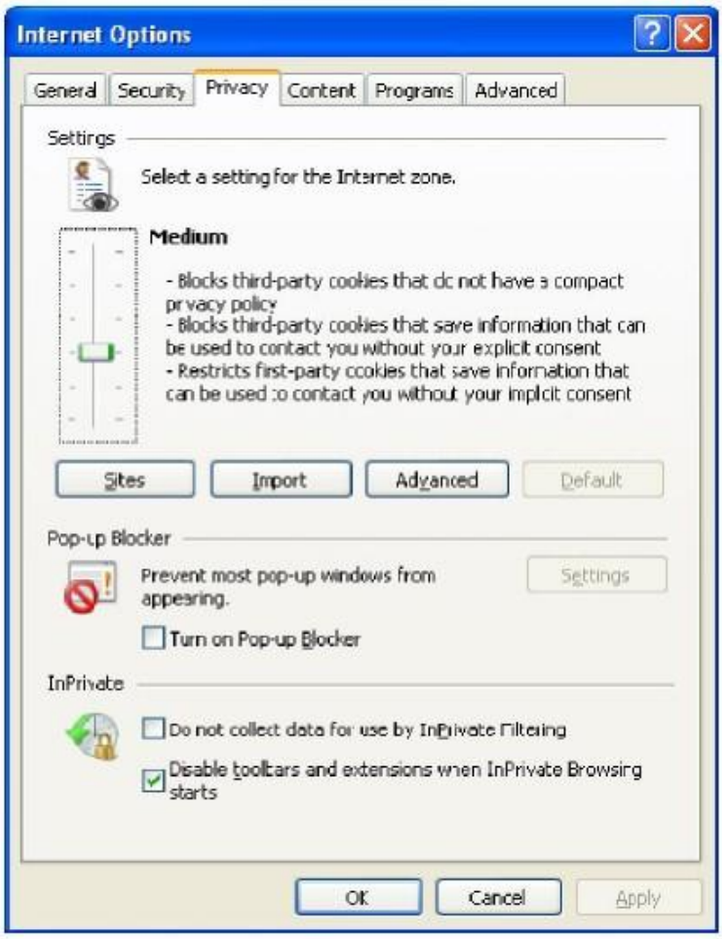


Figure 4

Step	Description
	 Figure 5

Step	Description
6.	**Please set the below Privacy settings.** Move the slider bar to the very bottom to Accept All Cookies (Please refer figure 6) or 1. Click on Sites. 2. Type *.<domain name> in the Address of Web site box. Example: bankdomain.com 3. Click on Allow and make sure you see *.<domain name> with the Always Allow setting in the Managed Web Sites box as shown in figure 7. 

Step	Description

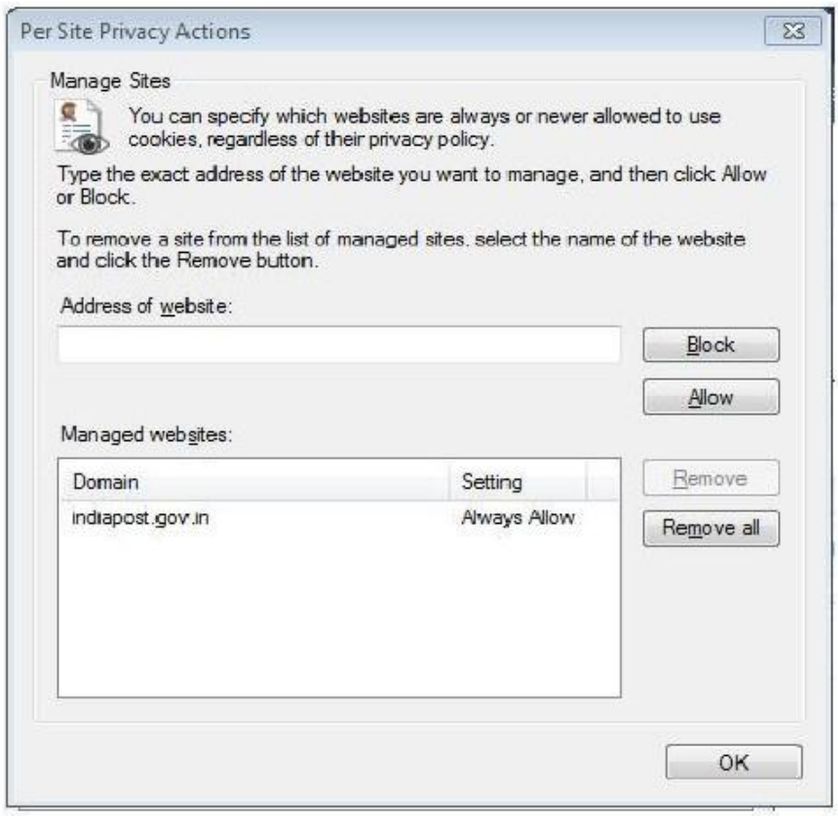
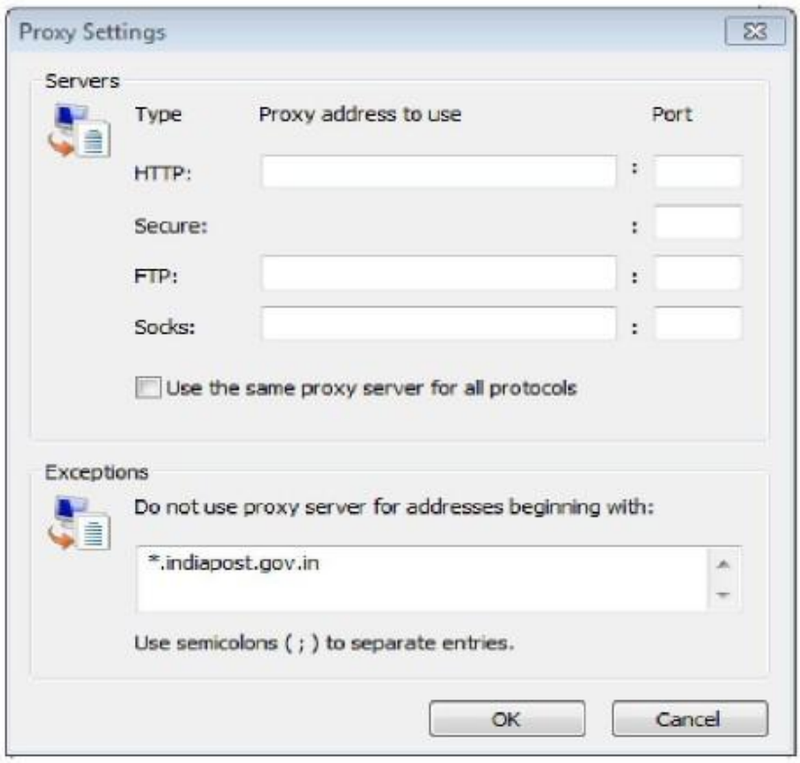


Figure 7

Step	Description
7.	**Please perform this step only when Proxy server is configured. Click on the Connections tab and LAN Settings. If proxy is enabled, then add entry for *.<domain name> in "Do not use proxy" box. Please specify the bank URL here example *.bankdomain.com. Please refer below figure 8.**  Figure 8

Step	Description
8.	**Click on Advanced tab and select the following settings (if already not selected)** 1. "Use HTTP 1.1" setting under HTTP 1.1 settings (please refer figure 9 below) 2. "Use JRE xxx" under Java(Sun) (Please refer figure 9) 3. "Use SSL 2.0" and "Use SSL 3.0" under Security. Please refer figure 10.

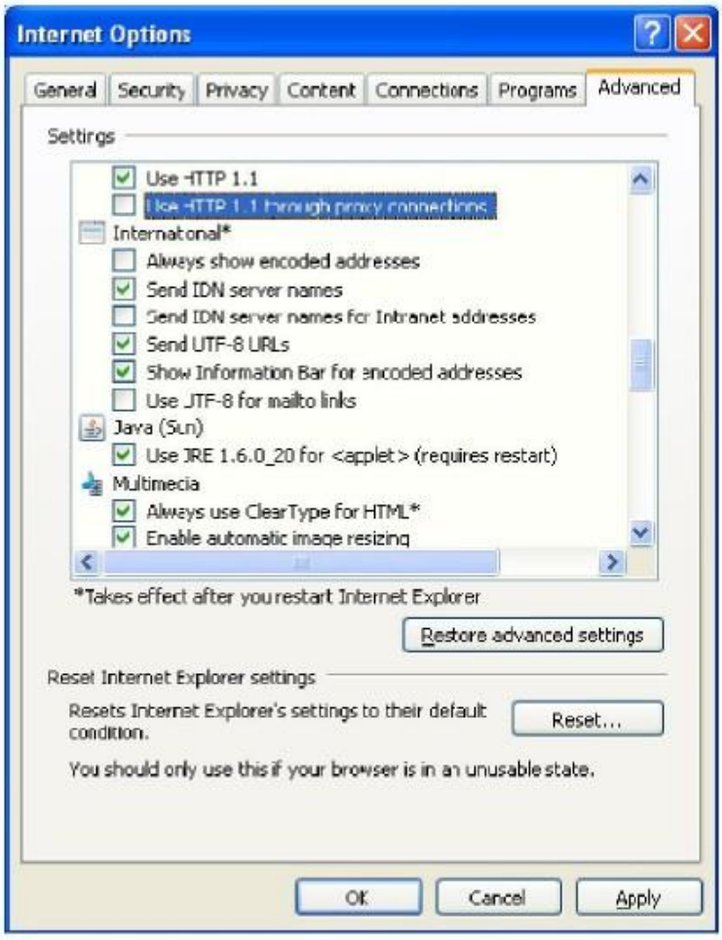


Figure 9

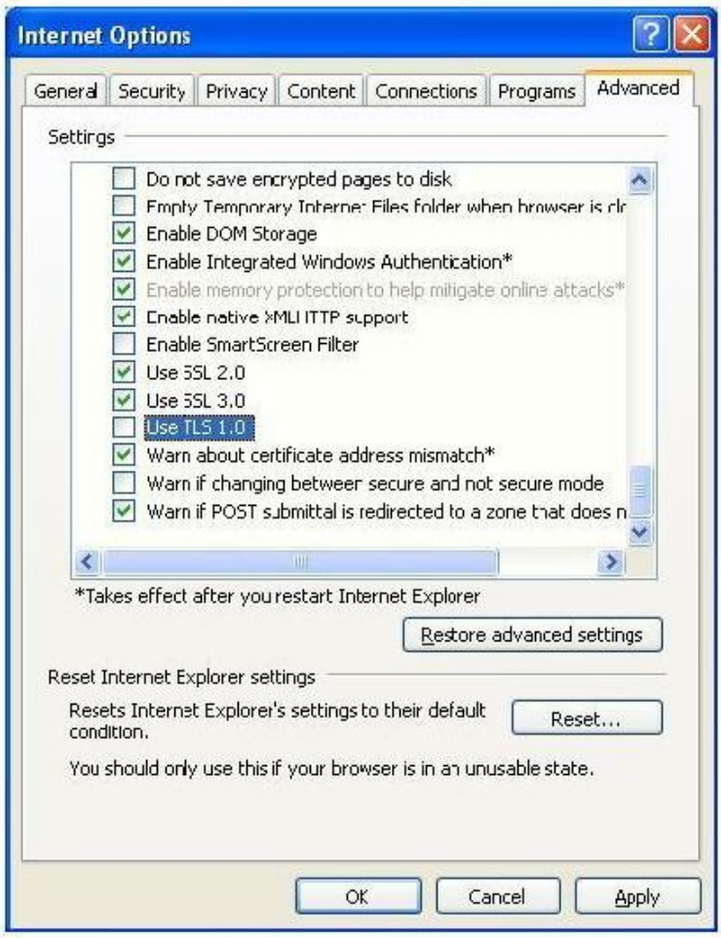
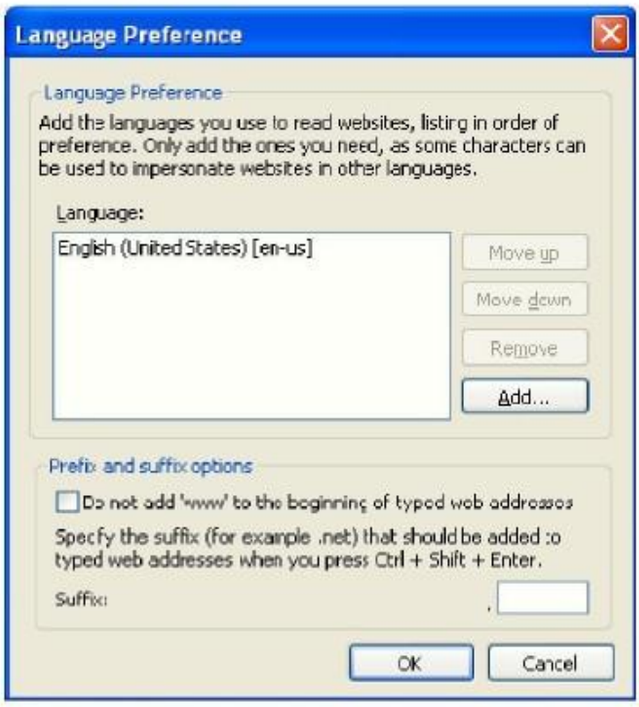
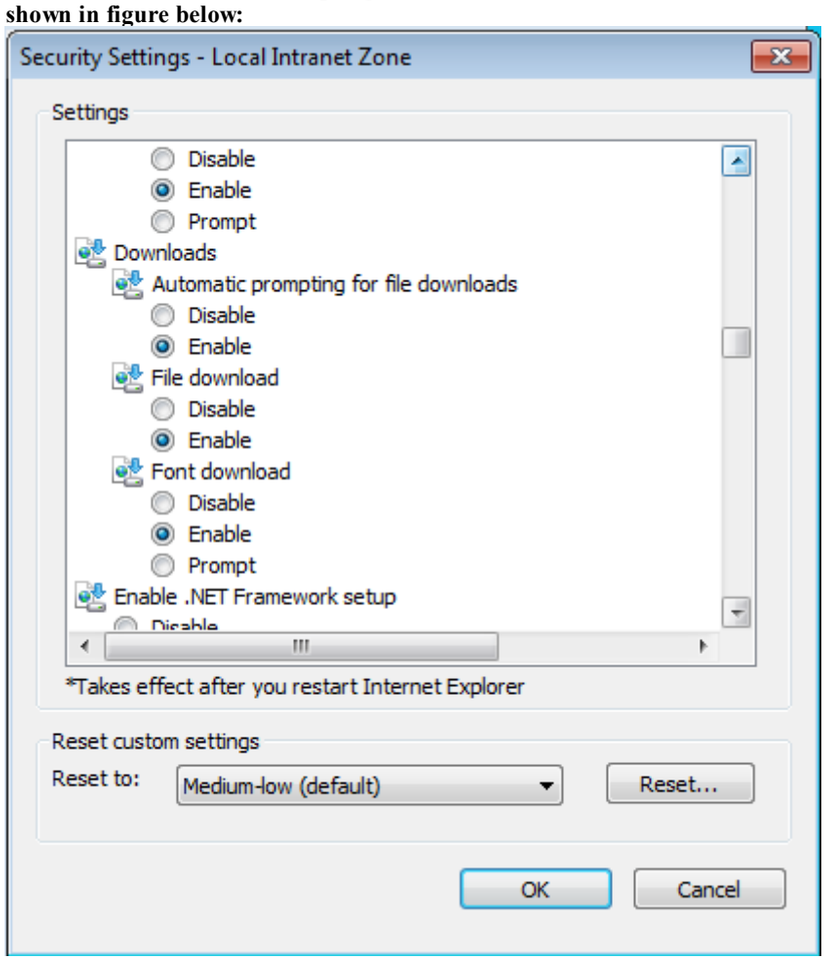
Step	Description
9.	

Figure 10

Step	Description
10. Locale settings in browser: Click on Tools → Internet Options → Languages … The default language must be en_us as shown below figure 11.	 Figure 11

Step	Description → → → →
11.	**Go to ToolsInternet OptionsSecurityLocal InternetCustom Level Miscellaneous Display Mixed Content Disable should be checked as shown below figure 12.**

Figure 12

Steps	Description
12	**Go to ToolsInternet OptionsSecurityLocal InternetCustom Level.** **Downloads->Automatic Prompting for file downloads enabled & File download Enabled as shown in figure below:** 

Step	Description
13.	**Go to Tools Internet Options Security Local Internet Custom Level Miscellaneous Active X Controls and Plugins "Run ActiveX controls and plug-ins" should be enabled.**

Figure 13

Step	Description
14.	**On The same page "Download signed ActiveX controls" and "Download unsigned ActiveX controls" should be enabled.**

Figure 14

Step	Description
15.	**On the same page "Allow Programmatic clipboard access" should be enabled.** **Press OK.**

Figure 15

Step	Description
16.	**Go to Tools> Internet Options > > Advanced > Browsing> Display notification about every script error – Should be unchecked as shown below figure 16.**

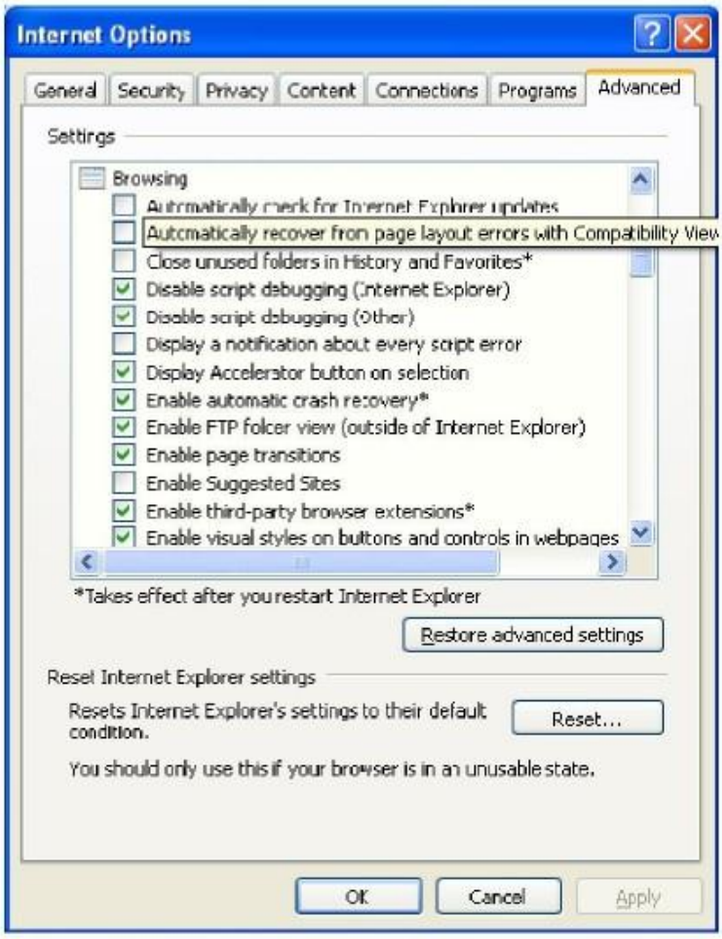


Figure 16

	Click on Apply and then OK.

Step	Description
17.	**Click on Tools → Compatibility View Settings → Add *<bank domain name>.Press close**

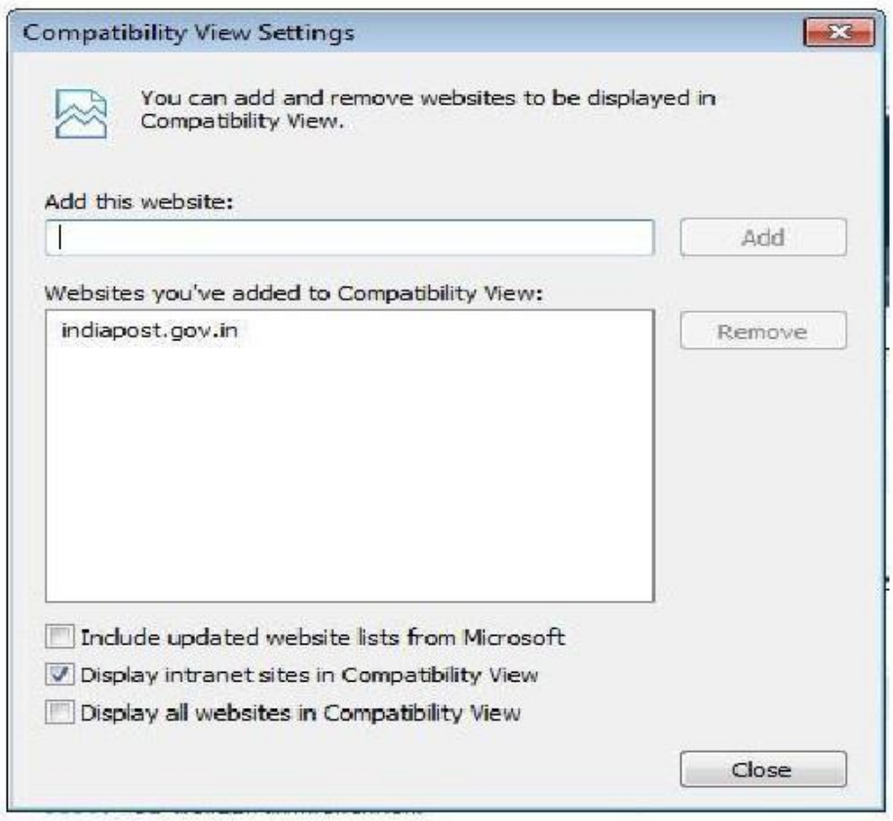
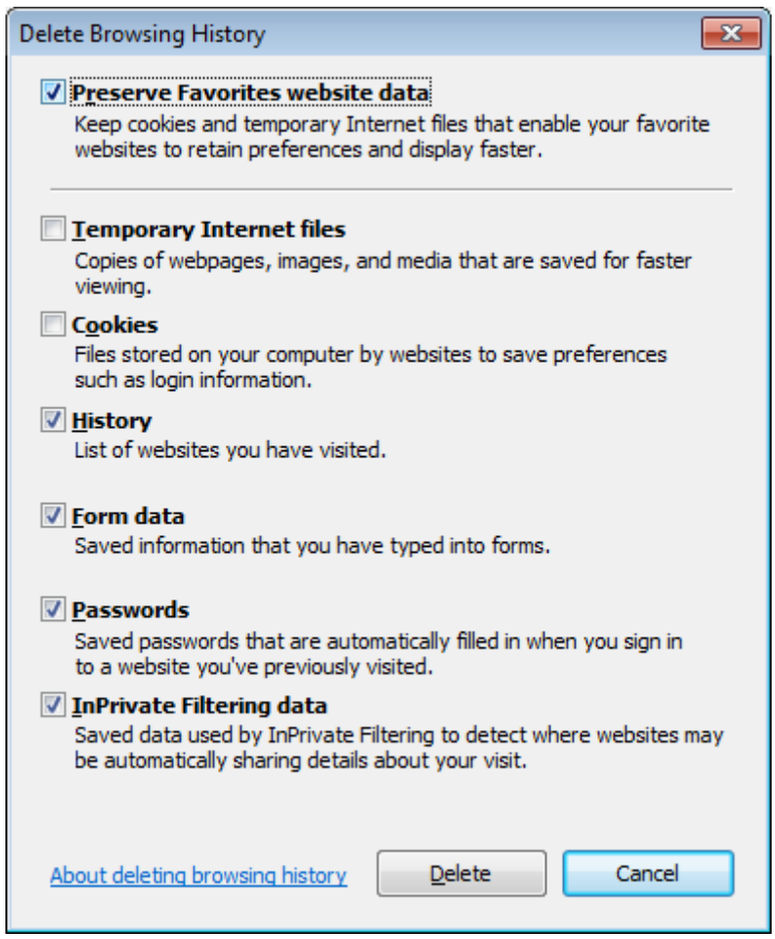
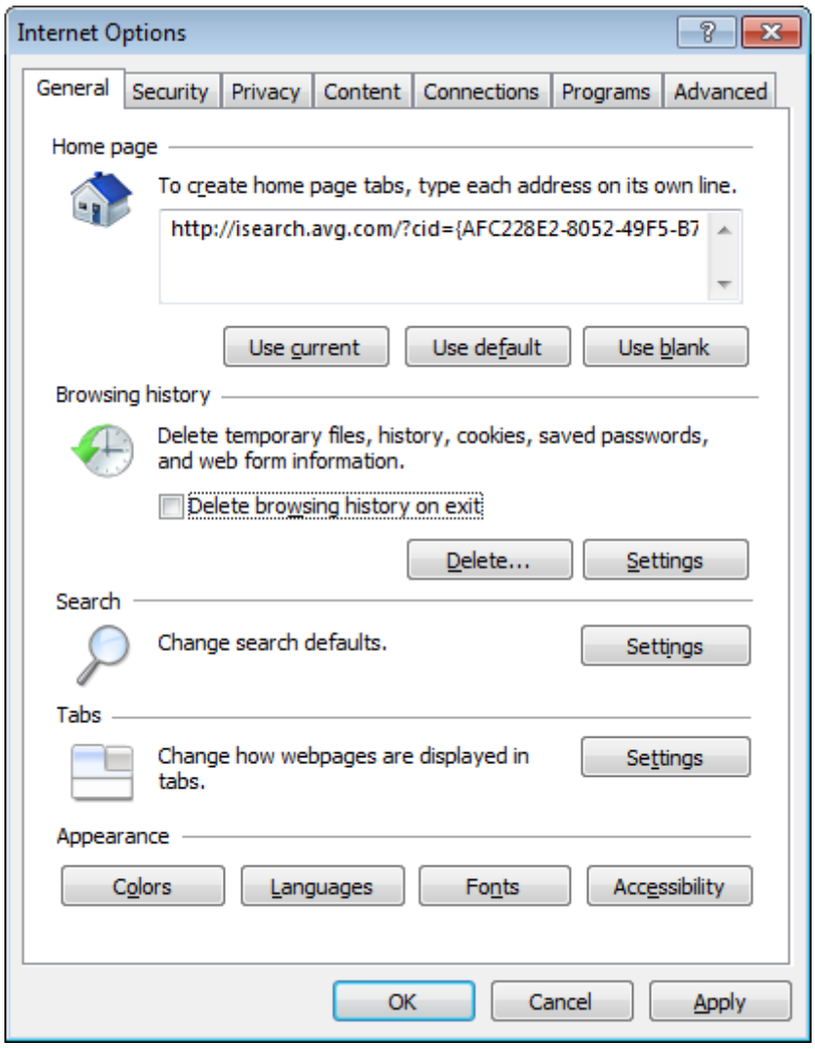


Figure 17

Steps	Description
18	**Click on Tool -> Internet options ->** 

Steps	Description
19	**Click on Tool -> Internet options -> General -> uncheck browsing history on exit** 

Step	Description
20.	**Click on View → Encoding and select Unicode (UTF-8) as shown in the below Figure 19.**

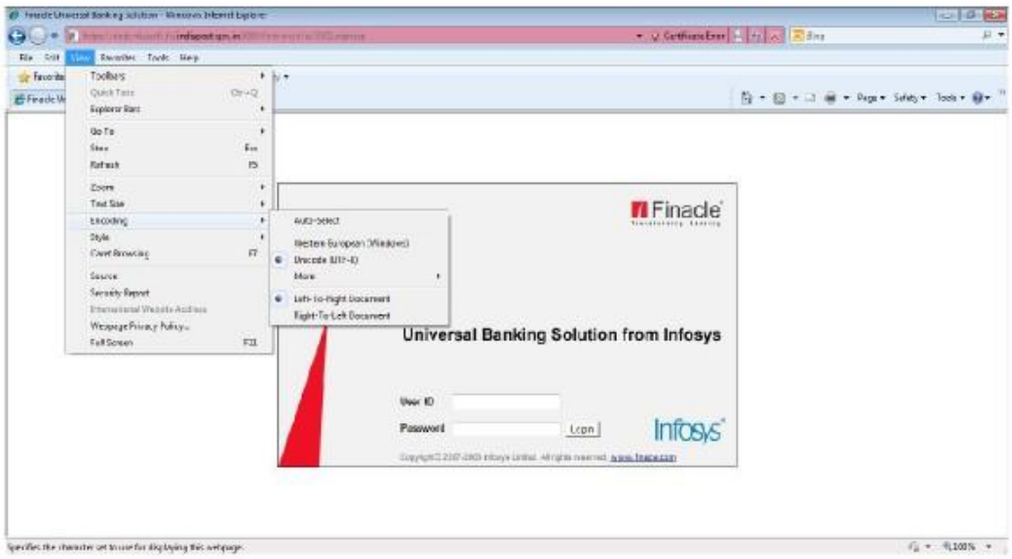


Figure 19

21. → Click on File Page Setup and delete contents of Header and Footer. Press OK.

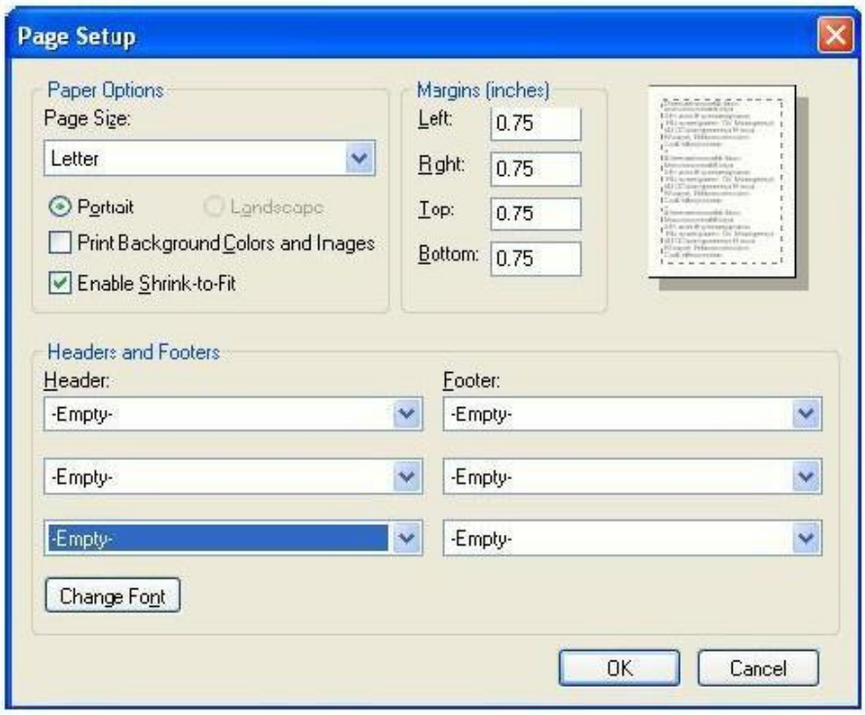


Figure20

22. **Ensure Adobe flash player being installed with proper version by visiting**

→

Tools **Manage Add Ons**

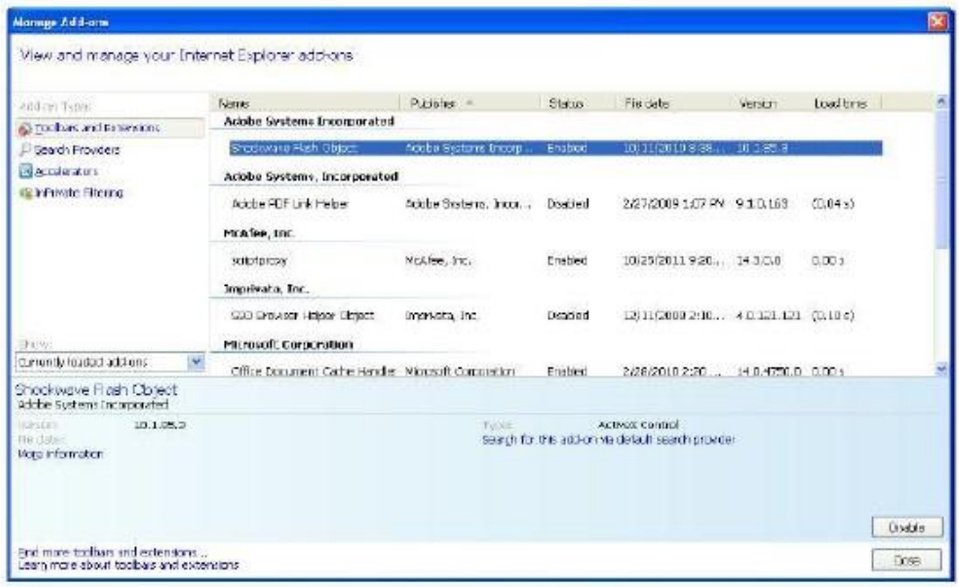


Figure 21

→ → → → →

23. **Control Panel Program Java Console Advanced Java Plug-in**
Uncheck Enable the next generation java plugin and restart the IE

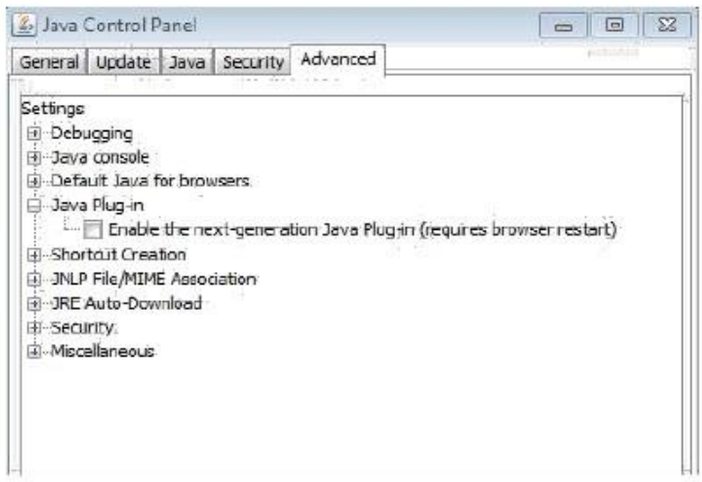


Figure 22

4. Set up specific To Training Desktop.

After the above setting are done, the application URL has to be saved under Tools Internet Options Home Page Link

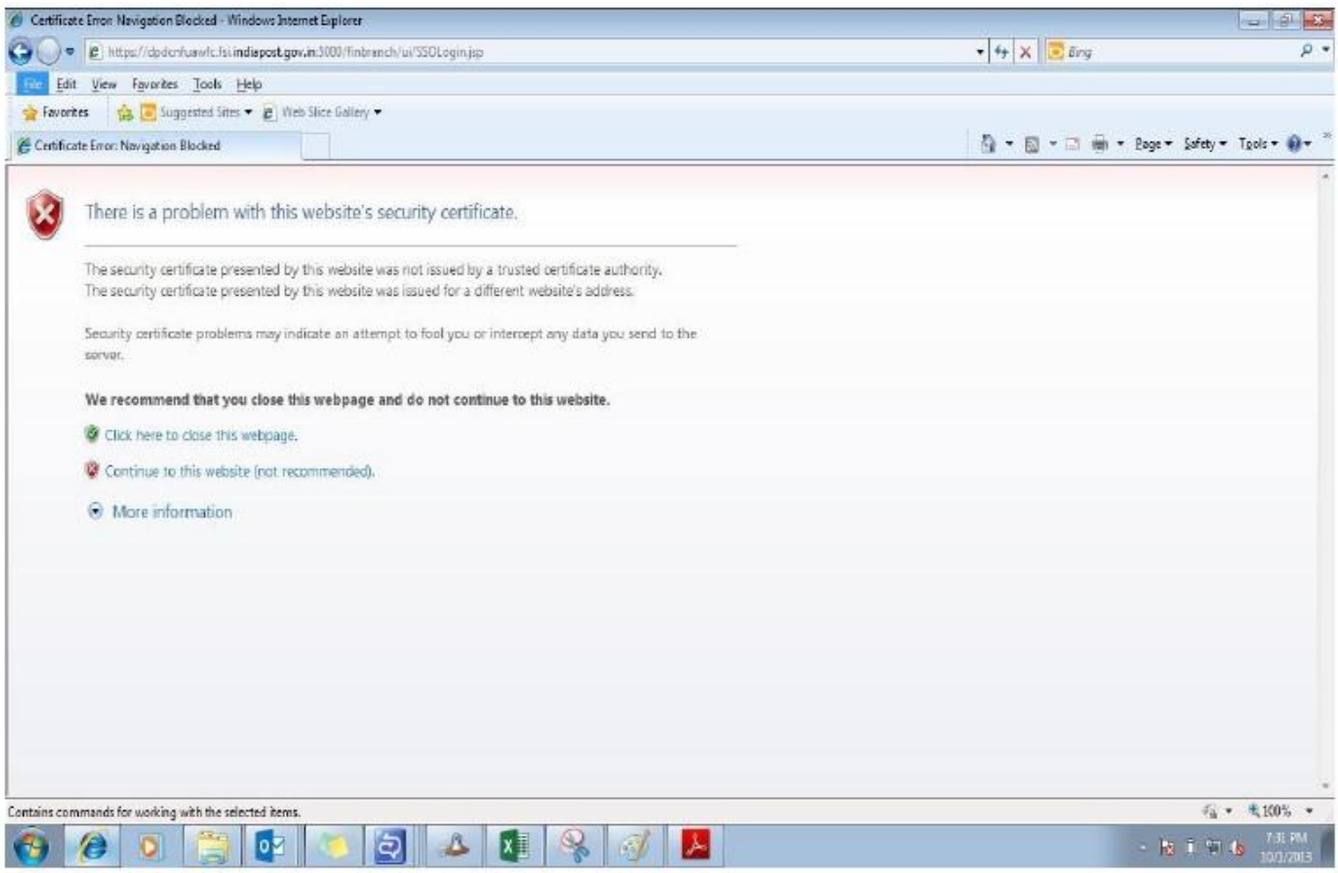
The URL is https://dpdcnsfswfc1.fsi.indiapost.gov.in:12005/finbranch/ui/SSOLogin.jsp

Home Page can be set as the application to be accessed.

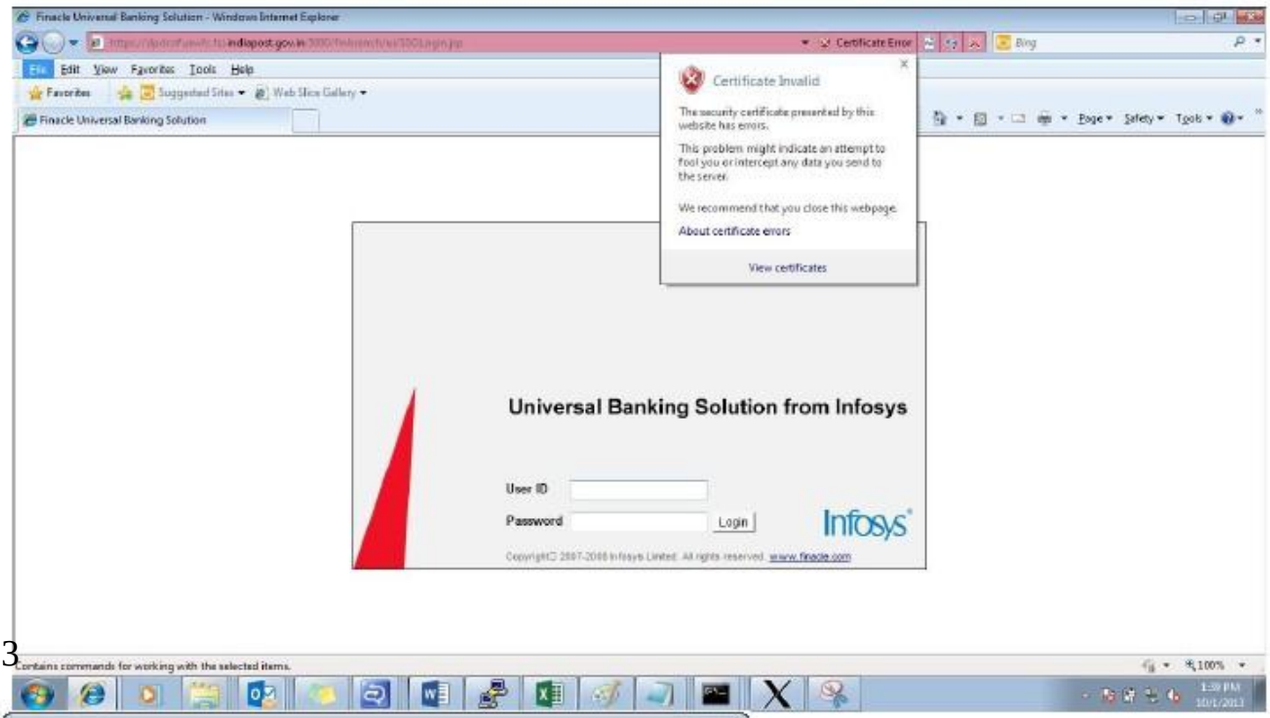
For first time login, Certificate needs to be installed.

5.Installing Certificate

1. Click “Continue to this website”.



2. Please click on the certificate error → Click View Certificate


Finacle Universal Banking Solution - Windows Internet Explorer
Certificate Error
Bing
File Edit View Favorites Tools Help
Favorites
Suggested Sites
Web Slice Gallery
Finacle Universal Banking Solution
Page Safety Tools
Certificate Invalid
The security certificate presented by this website has errors.
This problem might indicate an attempt to fool you or intercept any data you send to the server.
We recommend that you close this webpage.
About certificate errors
View certificates
Universal Banking Solution from Infosys
User ID
Password
Login
Infosys
Copyright© 2007-2008 Infosys Limited. All rights reserved. www.finacle.com
Contains commands for working with the selected items.
100%

3

Certificate
General
Details
Certification Path
Certificate Information
This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.
Issued to: DPDCNFUAWFC
Issued by: DPDCNFUAWFC
Valid from 7/ 22/ 2013 to 7/ 22/ 2014
Install Certificate...
Issuer Statement
Learn more about certificates
OK

4. Click Next

5. Click Next

6. Click Next

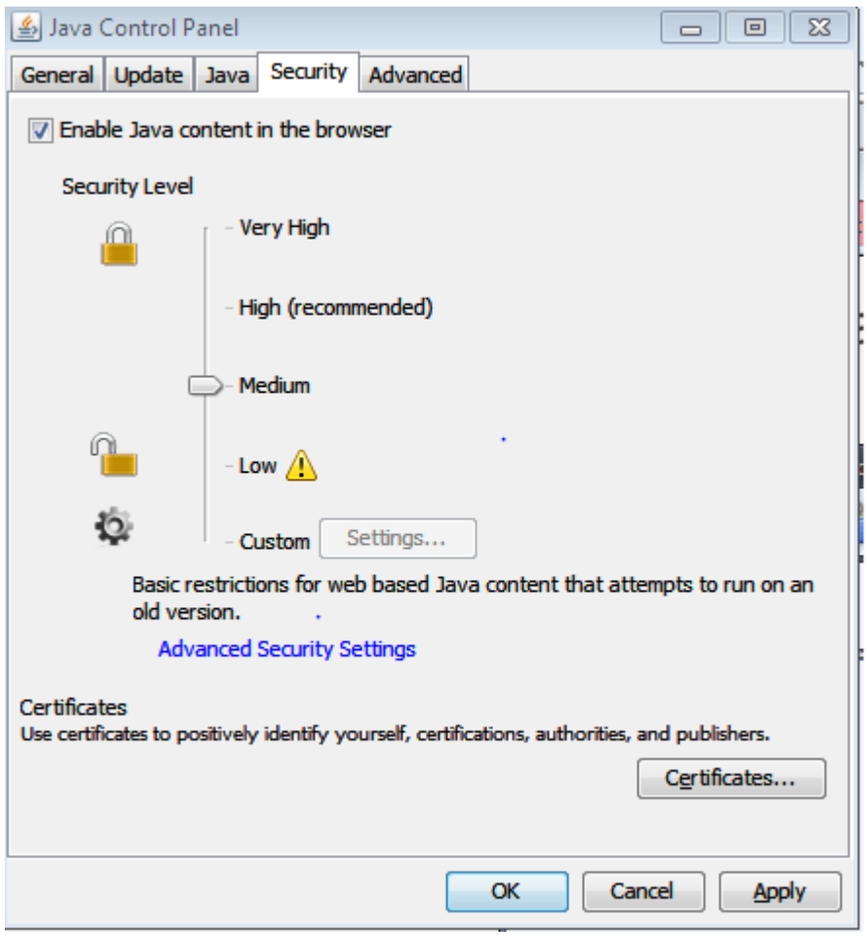
7. If you receive any security warning then click yes.

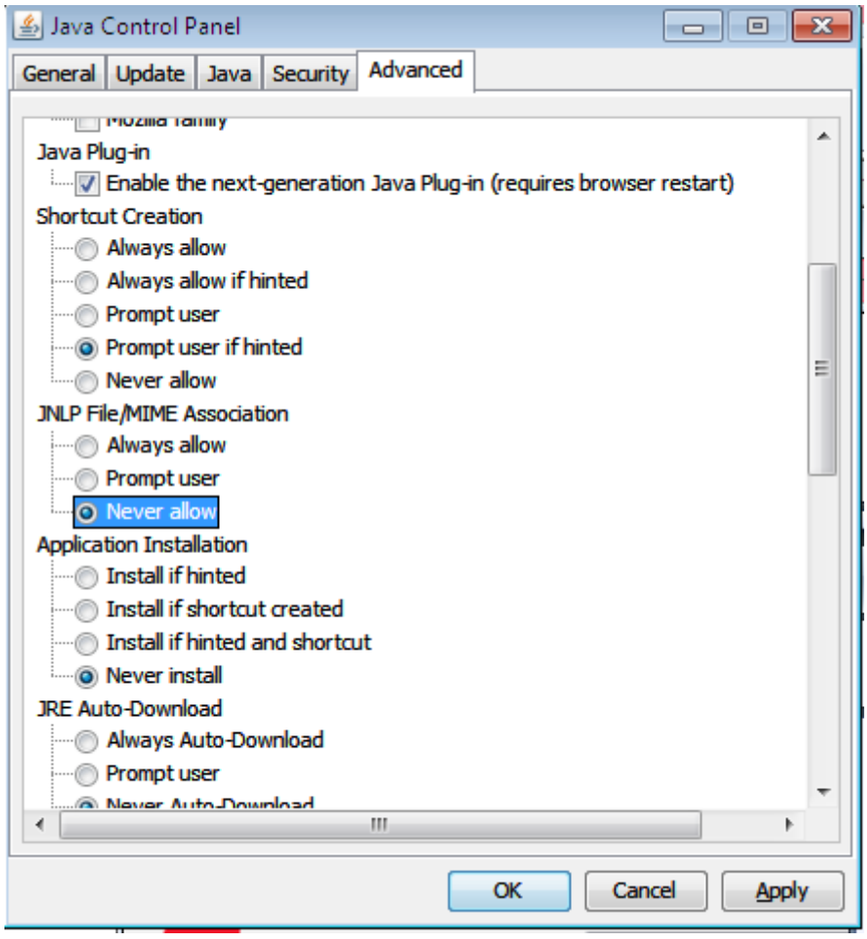
8. Click “OK”

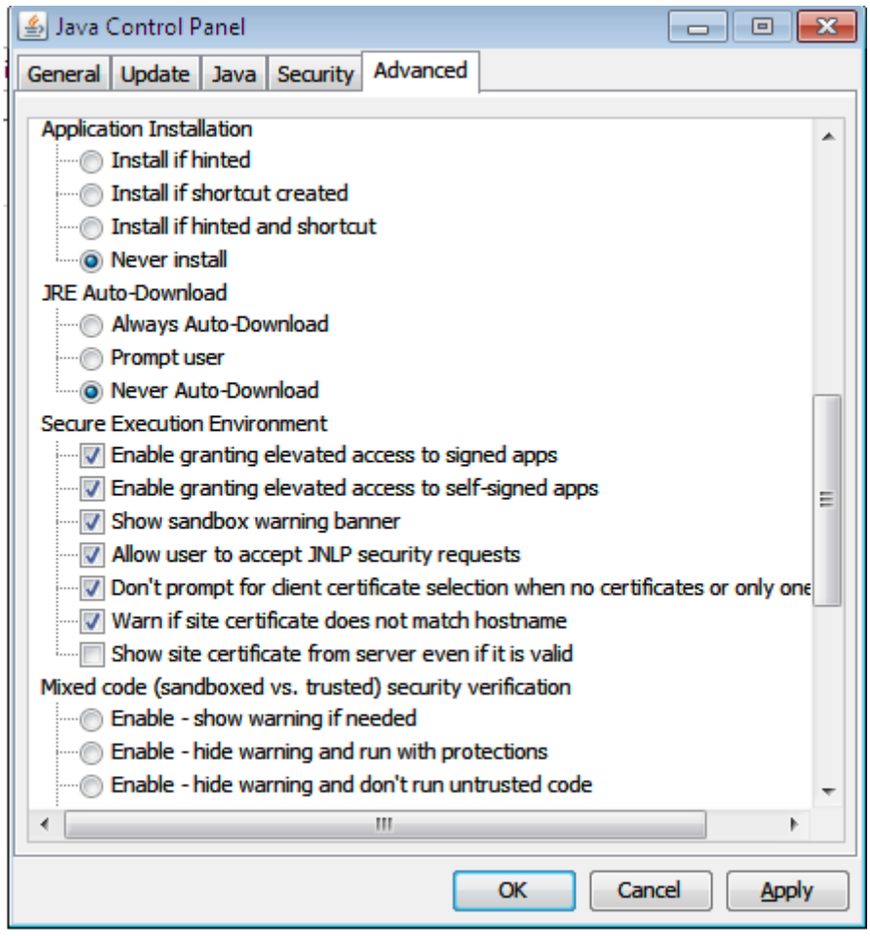
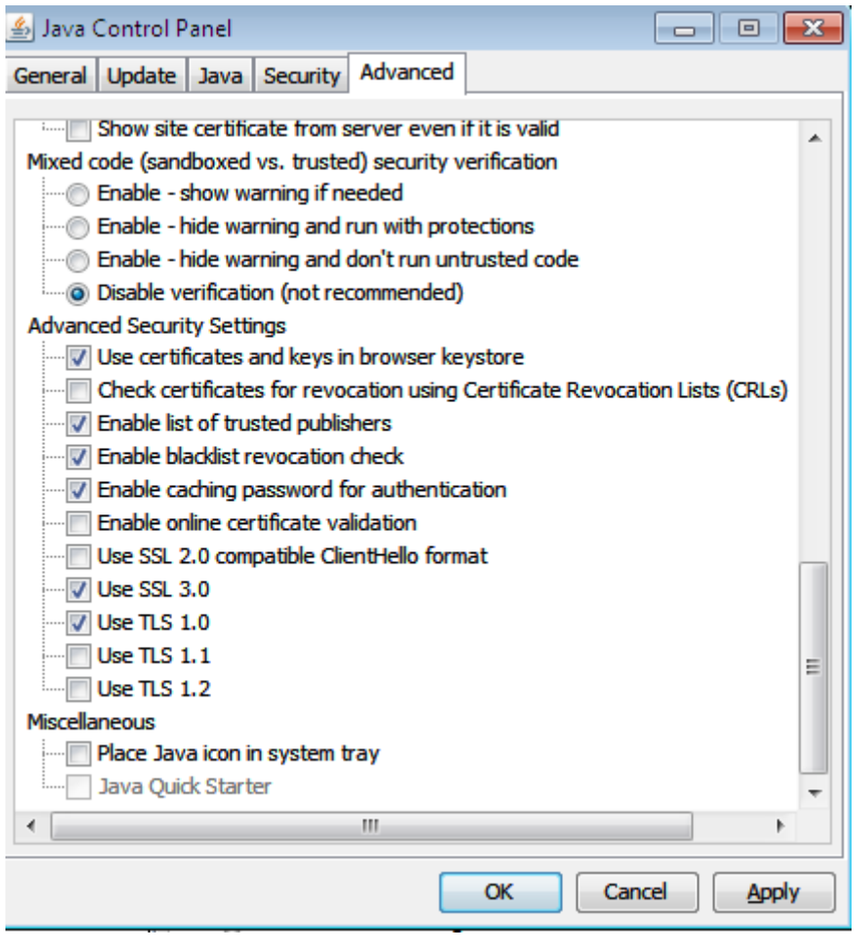
Finacle e-banking Desktop requirements

ItemVersion		Company	Mandatory / Optional	Purpose	Impacted Products	Location	Licensed(L)/Freeware(F)	Com
Client Side Softwares								
ClientSP2/Windo Desktopws OSVista/Windo	Windows XP ws 7	Microsoft	Mandatory	OS on end user desktops	eBanking	Client Desktop	L	
Internet Explorer	8.0,9.0	Microsoft	Optional	Browser	eBanking	Client Desktop	F	
Safari	5	Safari	Optional	Browser	eBanking	Client Desktop	F	
Firefox	12,13	Mozilla	Optional	Browser	eBanking	Client Desktop	F	
Chrome	19,20	Apple	Optional	Browser	eBanking	Client Desktop	F	
JRE	1.6	Oracle	Mandatory	Java based application, requires JRE to be installed	eBanking	Client Desktop	F	

6. JAVA Control Panel Settings

Steps	Description
1	**Go to Start .In run type Java Control Panel and Enter. Under Control panel ->Select java ->Right click -> Select properties -> Security tab->Enable Java content in browser** 

Steps	Description
2	**Go to Strart .In run type Java Control Panel and Enter.Under Control panel ->Select java ->Right click -> Select properties -> Advance tab** 

Steps	Description
3	**Go to Strart .In run type Java Control Panel and Enter.Under Control panel ->Select java ->Right click -> Select properties -> Advance tab** 

Steps	Description
4	**Go to Strart .In run type Java Control Panel and Enter.Under Control panel ->Select java ->Right click -> Select properties -> Advance tab**