भारतीय ड़ाक विभाग, DEPARTMENT OF POSTS, INDIA
मुख्य पोस्टमास्टर जनरल का कार्यालय, OFFICE OF THE CHIEF POSTMASTER GENERAL
ओड़िशा परिमंड़ल,भुवनेश्वर, ODISHA CIRCLE, BHUBANESWAR – 751001

No. LI/3-14/2023-24 Dated at Bhubaneswar the 06.03.2026

To

All SSPOs/SPOs in Odisha Circle
All Sr. Postmasters/Postmasters in Odisha Circle

Sub: Implementation of staggered shifts for workload optimization in PLI CPCs – reg.

This is regarding implementation of staggered shifts for backend operations in PLI CPCs to optimize workload distribution and minimize system congestion arising from simultaneous processing of proposals and other service requests.

As per the instructions of the PLI Directorate communicated vide F.No. PLI-56/2/2022-PLI-DOP dated 06.03.2026, staggered shifts have been introduced across Circles. Accordingly, **Odisha Circle** has been allocated Shift-1 **(07:00 AM to 01:00 PM)** for CPC backend operations **w.e.f. 09.03.2026**

All Divisional Heads/Postmasters are requested to ensure that the PLI CPCs backend activities such as processing of proposals, service requests and related activities are carried out within the allotted shift (07:00 AM to 01:00 PM) with effect from 09.03.2026.

The above instructions may be brought to the notice of all concerned officials for strict compliance so as to ensure smooth system performance and timely processing of PLI/RPLI service requests.

Any operational challenges or feedback may be communicated for further refinement.

Dy. Divisional Manager (PLI)
O/o the Chief P.M.G, Odisha Circle
Bhubaneswar-751001

Copy to:

1. The PMG, Sambalpur/Berhampur Region for kind information.
2. Office Copy

Dy. Divisional Manager (PLI)
Office of the Chief Postmaster General
Odisha Circle, Bhubaneswar-751001